

Appendix 2 - Corporate Strategy KPIs 2025-26

Delivering quality housing and placemaking						
Measure Name	Corporate or Directorate monitoring	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring Only	Target
Number of Homeless Households living in Temporary Accommodation (TA)	Directorate	Cllr N Cotter	Nicola Riley Ian Boll	Quarterly	Monitoring	
Number of homeless households living in nightly charged (hotel) temporary accommodation (TA).	Corporate	Cllr N Cotter	Nicola Riley Ian Boll	Quarterly	Targeted	25
Number of affordable homes delivered	Corporate	Cllr N Cotter Cllr J Conway	Nicola Riley David Peckford Ian Boll	Quarterly	Monitoring	Monitoring
% of Homelessness cases successfully prevented rather than relief/main duty being applied	Corporate	Cllr N Cotter	Nicola Riley Ian Boll	Quarterly	Targeted	60%
Average time taken to process Housing Benefit New Claims and council tax reduction	Directorate	Cllr L McLean	Michael Furness Stephen Hinds	Quarterly	Targeted	18 days
Average time taken to process Housing Benefit Change Events and council tax reduction	Directorate	Cllr L McLean	Michael Furness Stephen Hinds	Quarterly	Targeted	8 days
% of Major Planning Applications determined to National Indicator	Corporate	Cllr J Conway	David Peckford Ian Boll	Quarterly	Targeted	60%
% of Non-Major Planning Applications determined to National Indicator	Corporate	Cllr J Conway	David Peckford Ian Boll	Quarterly	Targeted	70%
% of Major Applications overturned at appeal	Corporate	Cllr J Conway	David Peckford Ian Boll	Quarterly	Targeted	10%
% of Non-Major Applications overturned at appeal	Corporate	Cllr J Conway	David Peckford Ian Boll	Quarterly	Targeted	10%
Average time taken for new applications to join the housing register to be responded to within 15 working days	Directorate	Cllr N Cotter	Nicola Riley Ian Boll	Quarterly	Targeted	15 days
Net Additional Housing Completions	Corporate	Cllr J Conway	David Peckford Ian Boll	Biannual September - March	Targeted	1582 (total LP requirement for the year)
% of building control full plans assessed within 5 weeks (or longer with applicant's agreement)	Directorate	Cllr J Conway	David Peckford Ian Boll	Quarterly	Targeted	95%

Leading environmental stewardship and climate action

Measure Name	Corporate or Directorate monitoring	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring only	Notes
% Waste Recycled & Composted	Corporate	Cllr I Middleton	Ed Potter Ian Boll	Quarterly	Targeted	Changed to less is better Feedback from Ian Upstone: <i>We should always try to increase the recycling % this is a good thing, so bigger is better.</i>
Tonnes residual household waste collected	Corporate	Cllr I Middleton	Ed Potter Ian Boll	Quarterly	Monitoring only	Feedback from Ian Upstone: <i>Yes tonnes collected is better if it is smaller but we must be realistic as each new property generates a tonne of waste so the measure should be per property.</i>
% Reduction in fuel consumption	Corporate	Cllr I Middleton	Ed Potter Ian Boll	Annual	Targeted	
% of Climate Action Plan delivering to target	Corporate	Cllr D Hingley	Ed Potter Ian Boll	Quarterly	Targeted	
% of missed waste containers	Directorate	Cllr I Middleton	Ed Potter Ian Boll	Quarterly	Monitoring only	
Total Greenhouse gas emissions for the year	Corporate	Cllr I Middleton	Ed Potter Ian Boll	Annual	Targeted	
% of Recycling Contamination rate	Directorate	Cllr I Middleton	Ed Potter Ian Boll	Quarterly	Monitoring only	

Driving long-term economic prosperity

Measure Name	Corporate or Directorate monitoring	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring only	Target	Notes
% of Council Tax collected, increase Council Tax Base	Directorate	Cllr L McLean	Michael Furness Stephen Hinds	Quarterly	Targeted	Q1 29% Q2 56.33% Q3 82% Q4 97.50%	No change in target for 25/26
% of Business Rates collected, increasing NNDR Base.	Directorate	Cllr L McLean	Michael Furness Stephen Hinds	Quarterly	Targeted	Q1 31% Q2 58.50% Q3 86% Q4 98.50%	No change in target for 25/26
No. of businesses engaged through UKSPF and REPF funded programmes	Directorate	Cllr L McLean	Ian Boll Robert Jolley	Quarterly	Monitoring only	N/A	Funding has been reallocated for 25/26, but allocation has yet to be decided therefore maybe be used for the programmes indicated in the measure in the same way. EG team to advise when decision has been made Reported as a monitoring measure but not suitable for year on year comparison
No. of residents engaged through UKSPF and REPF funded programmes	Directorate	Cllr L McLean	Ian Boll Robert Jolley	Quarterly	Monitoring only	N/A	Funding has been reallocated for 25/26, but allocation has yet to be decided therefore maybe be used for the programmes indicated in the measure in the same way. EG team to advise when decision has been made Reported as a monitoring measure but not suitable for year on year comparison
No of enterprises in the district	Corporate	Cllr L McLean	Ian Boll Robert Jolley	Annual	Monitoring only	N/A	This is a new measure proposed to be show as a monitoring only measure. Measure population can be obtained from central source
Secure non-retail-based key tenants	Corporate	Cllr L McLean	Mona Walsh Stephen Hinds	Annual	Targeted	2	Moved from ADP

Empowering community leadership

Measure Name	Corporate or Directorate monitoring	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring only	Target
Number of Visits/Usage of all Leisure Facilities within the District	Directorate	Cllr R Pattenden	Nicola Riley Ian Boll	Quarterly	Monitoring	N/A
Residents who have taken part in programmes contributing to reducing health inequalities	Directorate	Cllr R Pattenden	Nicola Riley Ian Boll	Quarterly	Monitoring	1.335 (year end target)
% of due food hygiene inspections of premises rated A-D completed	Directorate	Cllr R Parkinson	Ian Boll Tim Hughes	Quarterly	Targeted	95%
Number of Illegal Fly Tips	Directorate	Cllr R Parkinson	Ian Boll Tim Hughes	Quarterly	Monitoring	N/A

Organisational

Measure Name	Corporate or Directorate monitoring	Frequency	Targeted or Monitoring only	Target 2024-25	2025-26 Continue / Stop / New	New target for 25-26
BP5.1.01 – Non-ringfenced reserves as percentage of net revenue expenditure (OFLOG)		Annual	Monitoring	N/A	Stop	N/A – monitoring only
BP5.1.02 – Non-ringfenced reserves as percentage of service spend (OFLOG)		Quarterly	Monitoring	N/A	Stop	N/A – monitoring only
BP5.1.03 – Total core spending power per dwelling (OFLOG)		Annual	Monitoring	N/A	Stop	N/A – monitoring only
BP5.1.04 – Level of band D council tax rates (OFLOG)		Annual	Monitoring	N/A	Stop	N/A – monitoring only
BP5.1.05 – Debt servicing as percentage of core spending power (OFLOG)		Annual	Monitoring	N/A	Stop	N/A – monitoring only
BP5.1.06 – Total debt as percentage of core spending power (OFLOG)		Annual	Monitoring	N/A	Stop	N/A – monitoring only
Number of upheld complaints	Directorate	Quarterly	Monitoring	N/A	Continue	N/A - monitoring only