

Appendix 2 - Corporate Strategy KPIs 2025-26

Delivering quality housing and placemaking						
Measure Name	Corporate or Directorate monitoring	Frequency	Targeted or Monitoring Only	Target 2024-25	2025-26 Continue / Stop / New	New target for 25-26
BP1.2.01 Number of Homeless Households living in Temporary Accommodation (TA) Reworded to:- Number of homeless households living in nightly charged (hotel) temporary accommodation (TA).	Corporate	Quarterly	Targeted	45	Continue - with request to change measure	25
BP1.2.03 Homes improved through enforcement action	Corporate	Quarterly	Monitoring only	n/a	Stop	N/A
BP1.2.04 Number of affordable homes delivered	Corporate	Quarterly	Targeted	50	Continue - with request to change to monitoring only	Monitoring
BP1.2.05 % of Homelessness cases successfully prevented rather than relief/main duty being applied	Corporate	Quarterly	Targeted	60%	Continue	60%
BP1.2.06 Average time taken to process Housing Benefit New Claims and council tax reduction	Directorate	Quarterly	Targeted	18 days	Continue	18 days
BP1.2.07 Average time taken to process Housing Benefit Change Events and council tax reduction	Directorate	Quarterly	Targeted	8 days	Continue	8 days
BP1.2.08 % of Major Planning Applications determined to National Indicator	Corporate	Quarterly	Targeted	60%	Continue	60%
BP1.2.09 % of Non-Major Planning Applications determined to National Indicator	Corporate	Quarterly	Targeted	70%	Continue	70%
BP1.2.10 % of Major Applications overturned at appeal	Corporate	Quarterly	Targeted	<10%	Continue	10%
BP1.2.11 % of Non-Major Applications overturned at appeal	Corporate	Quarterly	Targeted	<10%	Continue	10%
BP1.2.12 Average time taken for new applications to be responded to within 15 working days	Directorate	Quarterly	Targeted	15 days	Continue	15 days
BP1.2.13 Net Additional Housing Completions	Corporate	Biannual September - March	Targeted	791 (half year)	Continue	1582 (total LP requirement for the year)
BP1.2.14 % of building control full plans assessed within 5 weeks (or longer with applicant's agreement)	Directorate	Quarterly	Targeted	95%	Continue	95%

Leading environmental stewardship and climate action

Measure Name	Corporate or Directorate monitoring	Frequency	Targeted or Monitoring only	Target 2024-25	2025-26 Continue / Stop/ New	New target for 25-26
BP2.2.01 % Waste Recycled & Composted	Corporate	Quarterly	Targeted	54%	Continue	54%
BP2.2.01d Tonnes residual household waste collected	Corporate	Quarterly	Monitoring only	N/A	Continue	N/A
BP2.2.02 % Reduction in fuel consumption	Corporate	Annual	Targeted	1%	Continue	1%
BP2.2.03 % of Climate Action Plan delivering to target	Corporate	Quarterly	Targeted	66%	Continue	66%
BP2.2.04 % of missed waste containers	Directorate	Quarterly	Monitoring only	N/A	Continue	N/A
BP2.2.05 Total Greenhouse gas emissions for the year	Corporate	Annual	Targeted	3900 tonnes of CO ₂ e	Continue	3900 tonnes of CO ₂ e
BP2.2.07 % of Recycling Contamination rate	Directorate	Quarterly	Monitoring only	N/A	Continue	N/A

Driving long-term economic prosperity						
Measure Name	Corporate or Directorate monitoring	Frequency	Targeted or Monitoring only	Target 2024-25	2025-26 Continue / Stop / New	New target for 25-26
BP3.2.01 % of Council Tax collected, increase Council Tax Base	Directorate	Quarterly	Targeted	Q1 29% Q2 56.33% Q3 82% Q4 97.50%	Continue	Q1 29% Q2 56.33% Q3 82% Q4 97.50%
BP3.2.02 % of Business Rates collected, increasing NNDR Base.	Directorate	Quarterly	Targeted	Q1 31% Q2 58.50% Q3 86% Q4 98.50%	Continue	Q1 31% Q2 58.50% Q3 86% Q4 98.50%
BP3.2.03 Council Tax revenue per dwelling		Annual	Monitoring only	N/A	Stop	TBC
BP3.2.04 No. of businesses engaged through UKSPF and REPF funded programmes	Directorate	Quarterly	Monitoring only	N/A	Continue	N/A
BP3.2.05 No. of residents engaged through UKSPF and REPF funded programmes	Directorate	Quarterly	Monitoring only	N/A	Continue	N/A
New - No of enterprises in the district	Corporate	Annual	Monitoring only	N/A	New	N/A

Empowering community leadership

Measure Name	Corporate or Directorate monitoring	Frequency	Targeted or Monitoring only	Target 2024-25	2025-26 Continue / Stop / New	New target for 25-26
BP4.2.01 Number of Visits/Usage of all Leisure Facilities within the District	Corporate	Quarterly	Monitoring	N/A	Continue	N/A
BP4.2.02 Residents who have taken part in programmes contributing to reducing health inequalities	Corporate	Quarterly	Monitoring	N/A	Continue	1.335 (year end target)
BP4.2.04 % of due food hygiene inspections of premises rated A-D completed	Directorate	Quarterly	Targeted	95%	Continue	95%
BP4.2.05 Number of Illegal Fly Tips	Directorate	Quarterly	Monitoring	N/A	Continue	N/A

Organisational						
Measure Name	Corporate or Directorate monitoring	Frequency	Targeted or Monitoring only	Target 2024-25	2025-26 Continue / Stop / New	New target for 25-26
BP5.1.01—Non ringfenced reserves as percentage of net revenue expenditure (OFLOG)		Annual	Monitoring	N/A	Stop	N/A—monitoring only
BP5.1.02—Non ringfenced reserves as percentage of service spend (OFLOG)		Quarterly	Monitoring	N/A	Stop	N/A—monitoring only
BP5.1.03—Total core spending power per dwelling (OFLOG)		Annual	Monitoring	N/A	Stop	N/A—monitoring only
BP5.1.04—Level of band D council tax rates (OFLOG)		Annual	Monitoring	N/A	Stop	N/A—monitoring only
BP5.1.05—Debt servicing as percentage of core spending power (OFLOG)		Annual	Monitoring	N/A	Stop	N/A—monitoring only
BP5.1.06—Total debt as percentage of core spending power (OFLOG)		Annual	Monitoring	N/A	Stop	N/A—monitoring only
BP5.1.07 – Number of upheld complaints	Directorate	Quarterly	Monitoring	N/A	Continue	N/A - monitoring only