

Appendix 2 – Business Plan Performance Indicators 2024-25

Housing that meets your needs						
Measure Name	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring	Yearly Target	Local or Nationally set
Number of Homeless Households living in Temporary Accommodation (TA)	Cllr N Mawer	Nicola Riley Gordon Stewart	Quarterly	Targeted	<45	Local
Homes improved through enforcement action	Cllr N Mawer	Nicola Riley Gordon Stewart	Quarterly	Monitoring only	N/A	N/A
Number of affordable homes delivered	Cllr N Mawer	Nicola Riley Gordon Stewart	Quarterly	Targeted	200	Local
New - Homelessness cases successfully prevented rather than relief/main duty being applied	Cllr N Mawer	Nicola Riley Gordon Stewart	Quarterly	Targeted	60%	Local
New - Average time taken for new applications to be responded to within 15 working days	Cllr N Mawer	Nicola Riley Gordon Stewart	Quarterly	Targeted	15 days	Local
Average time taken to process Housing Benefit New Claims and council tax reduction	Cllr A Nell	Michael Furness Stephen Hinds	Quarterly	Targeted	18 days	Local
Average time taken to process Housing Benefit Change Events and council tax reduction (OFLOG)	Cllr A Nell	Michael Furness Stephen Hinds	Quarterly	Targeted	8 days	Local
% of Major Planning Applications determined to National Indicator (OFLOG)	Cllr D Sames	David Peckford Ian Boll	Quarterly	Targeted	60%	National
% of Non-Major Planning Applications determined to National Indicator (OFLOG)	Cllr D Sames	David Peckford Ian Boll	Quarterly	Targeted	70%	National
% of Major Applications overturned at appeal (OFLOG)	Cllr D Sames	David Peckford Ian Boll	Quarterly	Targeted	10%	National
% of Non-Major Applications overturned at appeal (OFLOG)	Cllr D Sames	David Peckford Ian Boll	Quarterly	Targeted	10%	National
Net Additional Housing Completions to meet Cherwell's needs	Cllr D Sames	David Peckford Ian Boll	Biannual September - March	Targeted	1142	Local

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New - No. of building control full plans assessed within 5 weeks (or longer with applicant's agreement)	Cllr D Sames	David Peckford Ian Boll	Quarterly	Targeted	95%	National
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Supporting on Environmental Sustainability

Measure Name	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring	Target	Local or Nationally set
% Waste Recycled & Composted (OFLOG)	Cll A McHugh	Ed Potter Ian Boll	Quarterly	Targeted	54%	Local
New - % reduction in fuel consumption	Cll A McHugh	Ed Potter Ian Boll	Annually	Targeted	1%	Local
New - Residual household waste (kg) per household (OFLOG)	Cll A McHugh	Ed Potter Ian Boll	Quarterly	Monitoring	N/A	N/A
% of Climate Action Plan delivering to target	Cll A McHugh	Ed Potter Ian Boll	Quarterly	Targeted	66%	Local
% of missed waste containers	Cll A McHugh	Ed Potter Ian Boll	Quarterly	Monitoring	N/A	Nationally
New - Recycling Contamination rate (percentage) (OFLOG)	Cll A McHugh	Ed Potter Ian Boll	Quarterly	Monitoring	N/A	N/A
New - Total Greenhouse gas emissions for the year	Cll A McHugh	Ed Potter Ian Boll	Annually	Targeted	3900 tonnes of CO2e	Local

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An enterprising economy with strong & vibrant local centres

Measure Name	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring	Target	Local or Nationally set
% of Council Tax collected, increase Council Tax Base (OFLOG)	Cllr A Nell	Michael Furness Stephen Hinds	Quarterly	Targeted	97.5%	Local
New - Council Tax revenue per dwelling (OFLOG)	Cllr A Nell	Michael Furness Stephen Hinds	Annually	Monitoring	N/A	N/A
% of Business Rates collected, increasing NNDR Base (OFLOG)	Cllr A Nell	Michael Furness Stephen Hinds	Quarterly	Targeted	98.5%	Local
No. of businesses engaged through UKSPF and REPF funded programmes.	Cllr D Ford	Robert Jolley Ian Boll	Quarterly	Monitoring	N/A	Local
No. of residents engaged through UKSPF and REPF funded programmes.	Cllr D Ford	Robert Jolley Ian Boll	Quarterly	Monitoring	N/A	Local

Healthy, resilient, and engaged communities

Measure Name	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring	Target	Local or Nationally set
Number of Visits/Usage of all leisure facilities in the district	Cllr N Simpson	Nicola Riley Gordon Stewart	Quarterly	Monitoring	N/A	N/A
Residents who have taken part in programmes contributing to improving health inequalities	Cllr N Simpson	Nicola Riley Gordon Stewart	Quarterly	Monitoring	N/A	N/A
% of due food hygiene inspections of premises rated A-D	Cllr P Chapman	Ian Boll Tim Hughes	Quarterly	Targeted	95%	National
Number of Illegal Fly Tips	Cllr P Chapman	Ian Boll Tim Hughes	Quarterly	Monitoring	N/A	N/A

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Organisational health						
Measure Name	Portfolio Holder	AD/Director	Frequency	Targeted or Monitoring	Target	Local or nationally set
New – Non-ringfenced reserves as percentage of net revenue expenditure (OFLOG)	Cllr A. Nell	Michael Furness Stephen Hinds	Quarterly	Monitoring	N/A	N/A
New – Non-ringfenced reserves as percentage of service spend (OFLOG)	Cllr A. Nell	Michael Furness Stephen Hinds	Quarterly	Monitoring	N/A	N/A
New – Total core spending power per dwelling (OFLOG)	Cllr A. Nell	Michael Furness Stephen Hinds	Annually	Monitoring	N/A	N/A
New – Level of band D council tax rates (OFLOG)	Cllr A. Nell	Michael Furness Stephen Hinds	Annually	Monitoring	N/A	N/A
New – Debt servicing as percentage of core spending power (OFLOG)	Cllr A. Nell	Michael Furness Stephen Hinds	Annually	Monitoring	N/A	N/A
New – Total debt as percentage of core spending power (OFLOG)	Cllr A. Nell	Michael Furness Stephen Hinds	Annually	Monitoring	N/A	N/A
New – Number of upheld complaints (OFLOG)	Cllr S. Dallimore	Shona Ware Gordon Stewart	Quarterly	Monitoring	N/A	N/A