

# Regulatory Services & Community Safety



*Cherwell*

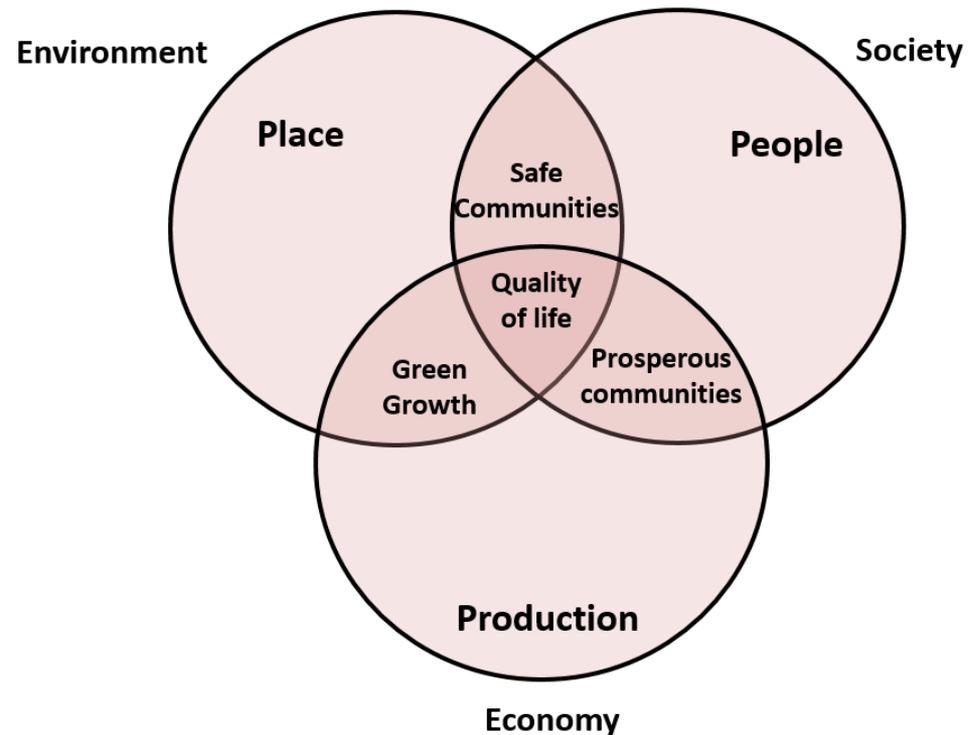
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NORTH OXFORDSHIRE

# Why Regulatory Services and Community Safety?

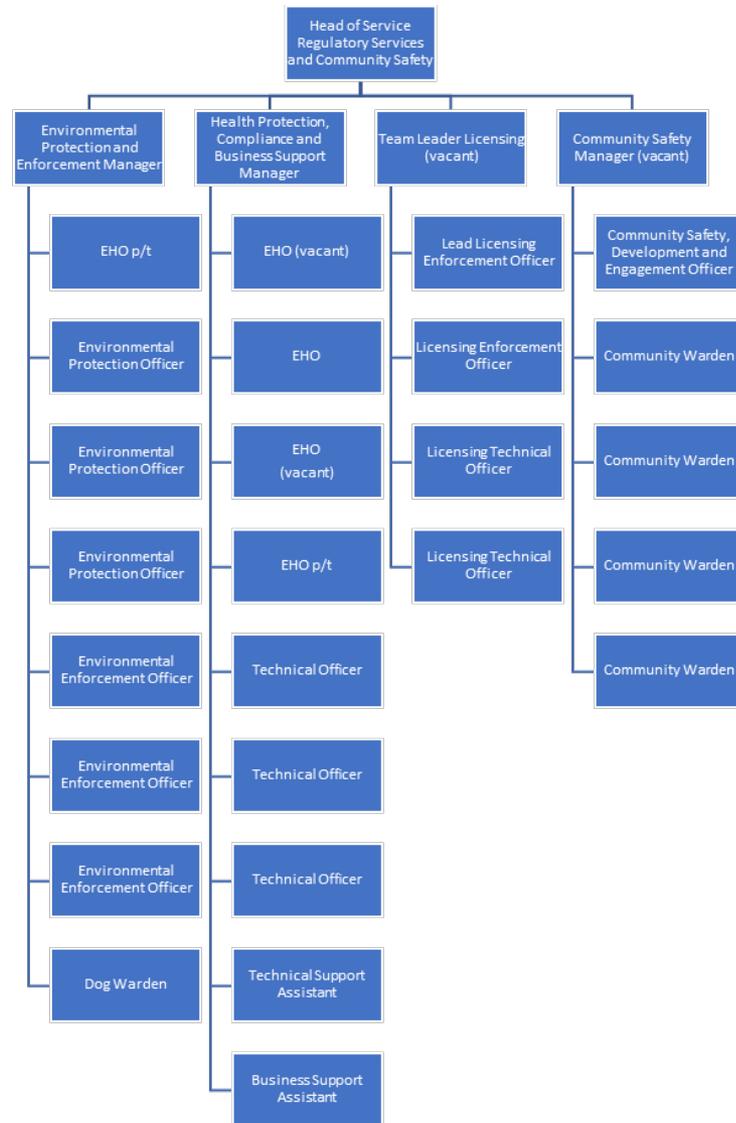
- Statutory responsibilities:
  - Environmental Protection Act 1990
  - Food Safety Act 1990
  - Health and Safety at Work Act 1974
  - Licensing Act 2003
  - Anti-Social Behaviour, Crime and Policing Act 2014
  - The Local Government (Miscellaneous Provisions) Act 1976, as amended

# What do we do?

- Balance of protecting the environment
- Protecting people
- Supporting business and the economy
- Monitoring and evaluating standards and compliance
- Undertaking interventions to address problems identified



# Dept. Structure



# Regulatory Services & Community Safety

Community Safety Team



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# Team and main areas of responsibility

- Community Engagement and Development Officer
- Community Wardens (x4): carry out patrols across the district addressing issues of ASB and supporting communities and vulnerable individuals



# Service activity

- Community Safety Partnership
- Community Wardens – uniformed, accredited officers working closely with TVP Neighbourhood Teams colleagues, charities and other external agencies.
- Deal with ASB witnessed while on patrol using powers from Crime and Police Act 2014
- Issue fixed penalty notices within powers granted through Community Safety Accreditation Scheme
- PSPO Enforcement
- Complaints about Anti-Social behaviour

# Service activity

- Respond to ASB Review requests (previously called Community Triggers)
- Lead or assist with issuing Community Protection Warnings, Notices and Closure Orders
- Lead on joint agency meetings including those with attendance from TVP, NHS, youth justice, social services and housing associations
- Instigate Domestic Homicide Reviews
- Nightsafe and the night-time economy
- CCTV – maintenance and liaison with TVP
- Assist safeguarding, domestic abuse and housing colleagues
- Work with partners within the Crime Partnership Scheme

# Regulatory Services & Community Safety

Licensing Team



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# Areas of responsibility

- The primary role of licensing is about regulating the carrying on of licensable activities
- Cherwell District Council has numerous duties as the licensing authority including:
  - being responsible for developing local policy
  - processing applications
  - convening hearings to consider any representations concerning applications or existing licenses
  - Investigating complaints and allegations linked to breaches of license conditions

# Areas of Responsibility

- Taxi Licensing:
  - Drivers
  - Hackneys
  - Private Hire Vehicles
  - Private Hire Operators
- Licensing Act 2003 licences:
  - Premises licenses
  - Personal licences
- Temporary event notices
- Registration of tattooists, skin and ear piercing:
  - Premises
  - Practitioners

# Areas of Responsibility

- Scrap metal licences:
  - Collectors
  - Site Licensing
- Animal licences:
  - riding establishments
  - pet shops
  - animal breeding
  - boarding, kennels and catteries
  - zoos and dangerous wild animals
- Caravan sites
- Sexual Entertainment venues
- Licensing Inspections, compliance checks and enforcement operations
- Complaints and investigations
- Consultations, licensing hearings & prosecutions
- Street trading - consent is required to trade so that it can be controlled for safety purposes.
- Street collections and house-to-house collections

# Regulatory Services & Community Safety

Health Protection, Compliance and Business Support Team



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# Areas of Responsibility

- **Food Hygiene** (*Inspections, Complaints, Investigation & Education*)
  - Statutory Food Hygiene Inspections programme: 1,275 Registered Food Premises
- **Health and Safety** (*Projects, Accidents, Complaints, Investigations & Education*)
  - RIDDOR Accident notifications
  - HSE Directed Projects
- **Communicable Diseases** (*Investigations*)
  - Notifications from UK Health Security Agency

# Areas of Responsibility

- **Private Water Supplies** (*Sampling, Risk assessments & Investigations*)
  - 144 Private Water Supplies on record in Cherwell DC
- **Technical Support for Animal Licensing and Caravan Site Licensing.**
  - Visits for New, Renewal and Complaints for animal licenses under the [Animal Welfare \(Licensing of Activities Involving Animals\) 2018](#)
- **Special Treatments** (*Registration Visits & Complaints*)
  - Compliance visits for Registrations of Tattoo, Piercing, Acupuncture, Electrolysis and Semi permanents skin coloring. ***New Licensing regime for non-surgical cosmetic procedures planned, expected 2025/2026.***

# Recent Formal Enforcement Action

- **2024, KFC, Bicester (SBR Retail LTD)**, Cockroach infestation/Hygiene Offences; £30,000 fine, Cherwell District Council costs of £5,395.88 and £2,000 victim surcharge.
- **2023, Kebabish, Banbury**, Hygiene Offences: Company fined £4,500 plus victim surcharge £190 and Cherwell District Council costs of £10,000. Owner fined £11,495.
- **2023, Kings Arms, Bicester**: Emergency Prohibition Notice served to close the kitchen due to a rat infestation following a complaint from a member of the public.
- **2022, Lebanese Wrap House, Banbury**: Health and Safety & Hygiene Offences: Company fined £210,000 plus victim surcharge £190 and Cherwell District Council costs of £11,427.



# Regulatory Services & Community Safety

Environmental Protection and Environmental  
Enforcement Team



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# Areas of Responsibility

- **Responding to complaints of nuisance (noise, odour, smoke, light)**
- **Control of noise from construction sites**
- **Identification and remediation of contaminated land**
- **Integrated Pollution Prevention and Control (Permitted Processes)**
- **Review and Assessment of air quality**
- **Private drainage systems**

# Areas of Responsibility

- **Licence consultations**
- **Planning consultations**
- **Fly tipping, accumulations and littering**
- **Abandoned Vehicles**
- **Dog related matters e.g. strays, dog fouling**
- **Pest Control**
- **Public Health Burials**