

<b>This report is public</b>	
<b>Performance Monitoring Report End of year 2023 - 2024</b>	
<b>Committee</b>	Overview & Scrutiny
<b>Date of Committee</b>	18 July 2024
<b>Portfolio Holder presenting the report</b>	Cllr Chris Brant - Portfolio Holder Corporate Services
<b>Date Portfolio Holder agreed report</b>	10 June 2024
<b>Report of</b>	Assistant Director – Customer Focus

## **Purpose of report**

To report to the committee the council's performance position at the end of the financial year 2023-2024.

### **1. Recommendations**

Officers recommend the committee:

- 1.1 To note the Council's End of year performance report for 2023/24

### **2. Executive Summary**

- 2.1 The council performed well against its yearly objectives, which consisted of 34 Business Plan Measures (27 targeted and 7 monitoring only), 13 Peer Review Actions, 12 Annual Delivery Plan milestones and 18 Equalities Diversity and Inclusion Action Plans activities.
- 2.2 From the total of 70 targeted measures and activities, 69 reported Green, none reported Amber (slightly behind target) and one reported Red (behind target) by the end of the financial year 2023-24.

<b>Implications</b>	<b>Commentary</b>
<b>Finance</b>	There are no financial implications arising directly from this report. Michael Furness, Assistant Director of Finance 10 June 2024
<b>Legal</b>	There are no legal implications arising directly from this report. Shahin Ismail, Interim Head of Legal Services, 10 June 2024
<b>Risk Management</b>	End of year 2023-24 Risk monitoring report was presented to the Executive committee on 10 June 2024, and will be presented to the Accounts, Audit and Risk Committee on 17 July 2024. Celia Prado-Teeling, Performance Team Leader, 10 June 2024

<b>Impact Assessments</b>	<b>Positive</b>	<b>Neutral</b>	<b>Negative</b>	<b>Commentary</b>
<b>Equality Impact</b>		X		There are no direct equalities and inclusion implications as a consequence of this report. The report includes a summary on our performance against the Equalities, Diversity, and Inclusion Action plans 2023/24 Celia Prado-Teeling, Performance Team Leader, 04 July 2024
<b>A</b> Are there any aspects of the proposed decision, including how it is delivered or accessed, that could impact on inequality?		X		
<b>B</b> Will the proposed decision have an impact upon the lives of people with protected characteristics, including employees and service users?		X		
<b>Climate &amp; Environmental Impact</b>		x		N/A
<b>ICT &amp; Digital Impact</b>		x		N/A
<b>Data Impact</b>		x		N/A
<b>Procurement &amp; subsidy</b>		x		N/A
<b>Council Priorities</b>	This report links to all council's priorities, as it summarises our progress against them during 2023/24			
<b>Human Resources</b>	N/A			
<b>Property</b>	N/A			
<b>Consultation &amp; Engagement</b>	N/A			

## Supporting Information

### 3. Background

- 3.1 The council actively and regularly monitors its performance to ensure it delivers its priorities for the year ahead which are set out in its Outcomes Framework as agreed by the Executive on 3 April 2023.
- 3.2 This report aims to update the committee on how well the council performed against the targets and milestones for the financial year 2023-24.

### 4. Details

#### 4.1 Performance Summary

During a year full of changes and challenges, our overall performance in 2023-24 remained strong, confirming our commitment to being a high performing council, working hard to embed a culture of continuous improvement, providing excellent services, keeping our residents at the heart of all we do.

#### 4.2 Business Plan Measures

All but one of the 27 Business Plan measures achieved their year-end target or within the agreed tolerance.

The measure that missed its target for 2023-24 was “Net Additional Housing Completions to meet Cherwell Needs” with a final figure of 792 completions, achieving 70% of the set target; this result has been heavily affected by the national context, circumstances such as inflation, high building costs, and high interest rates resulting in lower than expected completions.

See Appendix 1 for the full list of targeted measures.

- 4.3 There are also seven measures that the council monitors for trend analysis to identify any emerging trends that might require early intervention from us or partners. There are no targets for these measures as they are dependent on external factors.

See Appendix 2 for the end of year data for these seven monitoring measures.

#### 4.4 Annual Delivery Plan Priorities

Of the 12 actions identified for 2023/24, six have been completed and six are ongoing activities, continuing into 2024-25.

See Appendix 3 for end of year updates on the Annual delivery plan.

#### 4.5 Peer Review Action

Of the nine actions for the 2023/24 financial year, one was completed during Quarter 4, and 8 are ongoing activities, on track to be completed during 2024-25.

See Appendix 4 for end of year updates for the Peer Review Action Plan

## 4.6 Equalities, Diversity, and Inclusion Action plans

Please see Appendix 5 to review our progress against the Equalities, Diversity and Inclusion action plans as of end of year 2023-24.

## 5. Alternative Options and Reasons for Rejection

5.1 The following alternative options have been identified and rejected for the reasons as set out below.

Option 1: This report summarises the council's position up to the end of the financial year 2023-24, therefore there are no alternative options to consider.

## 6 Conclusion and Reasons for Recommendations

6.1 It is recommended that the contents of the report are noted.

### Decision Information

<b>Key Decision</b>	No
<b>Subject to Call in</b>	Yes
<b>If not, why not subject to call in</b>	
<b>Ward(s) Affected</b>	All

### Document Information

<b>Appendices</b>	
<b>Appendix 1</b>	Appendix 1 – Business Plan Performance 2023-24 Appendix 2 – Business Plan Monitoring measures 2023-24 Appendix 3 – Annual Delivery Plan 2023-24 Appendix 4 – Peer Review Action Plan 2023-24 Appendix 5 – EDI Action Plans 2023-24 Appendix 6 – Annual Report 2023-24
<b>Background Papers</b>	N/A
<b>Reference Papers</b>	N/A
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