

Appendix 2 – Monthly Performance Report

May 2019

Includes:

- Programme Measures
- Key Performance Measures (KPIs)

Key to symbols

Colour	Symbol	Meaning for Joint Business Plan Measures	Meaning for Joint Key Performance Measures (KPIs)
Red		Significantly behind schedule	Worse than target by more than 10%.
Amber		Slightly behind schedule	Worse than target by up to 10%.
Green		Delivering to plan / Ahead of target	Delivering to target or ahead of it.

CDC Programme Measures - Clean, Green and Safe

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
CDC1.1.1 High Quality Waste & Recycling	Cllr D Sames	Kane, Graeme Potter, Ed	Tonnages for garden waste remain on track.	Compost giveaway events taking place during June in Kidlington, Banbury & Bicester	★	Collections are continuing according to the schedule. Some changes have had to be made to adjust for the teams supporting the election logistics.	★
CDC1.1.2 Ensure Clean & Tidy Streets	Cllr D Sames	Kane, Graeme Potter, Ed	Programme of Neighbourhood Blitz events underway.	Develop plans to extend the opportunities to recycle using street bins. Expansion underway.	★	A34 verge cleaning took place successfully with lane closures on two Sunday mornings.	★
CDC1.1.3 Reduce Environmental Crime	Cllr D Sames	Kane, Graeme Potter, Ed	A number of investigations underway.	Neighbourhood blitz programme commences soon and will aim to increase awareness amongst residents of how to safely dispose of waste.	★	In line with national trends, fly tipping levels are still higher compared to a few years ago.	★
CDC1.1.4 Protect Our Natural Environment and Promote Environmental Sustainability	Cllr A McHugh	Kane, Graeme Webb, Richard	'Walk to School Week' (week commencing 20 May) air quality messages. Work on the Annual Status Report.	The Annual Status Report, which includes a review of the actions in the Air Quality Action Plan, is due to be submitted to Defra by the end of June.	★	To coincide with 'Walk to School Week' (week commencing 20 May) air quality messages about the actions individuals can take to help improve air quality were put out through Social Media and the feedback was very positive. Air quality monitoring continues at 47 locations across the District.	★
CDC1.1.5 Support Community Safety and Reduce Anti-Social Behaviour	Cllr A McHugh	Kane, Graeme Webb, Richard	Multi-agency community engagement events in Banbury and Bicester. Joint patrols with Thames Valley Police in parks and recreational facilities. First 'All About Youth' Programme Board meeting in May.	Team will attend the Banbury and District Show and a 'Have Your Say' event with Thames Valley Police. Joint operation with Neighbourhood Officers to prevent ASB and underage drinking in Adderbury during the Party in the Park event. Attend next round of Community Forums. Continue review of Banbury Public Space Protection Order. Review of Cherwell Community Safety Strategy with the aim of agreeing a refreshed strategy in September.	★	A new Community Safety team Facebook page has been established and is now operational providing a means for the team to highlight local initiatives and safety messages. This Facebook page will be promoted over the next few months to increase follower numbers, providing a simple and quick way to communicate with residents and businesses. May's community engagement events in Banbury and Bicester had a focus on the exploitation of children by organised crime groups and county drug lines gangs. This was part of a National Crime Agency Intensification Week. Successful action following a noise complaint resulted in the team seizing a stereo from a property causing a persistent problem. The Licensing Team continues to assess and review the mandatory safeguarding awareness training for taxi licence applicants to ensure that it is still fit for purpose. All new applicants for taxi licences are required to undertake the training ahead of being issued with a licence.	★

CDC Programme Measures - Clean, Green and Safe

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<p>CDC1.1.6 Protect the Built Heritage</p>	<p>Cllr C Clarke</p>	<p>Feehily, Paul Jolley, Robert</p>	<p>A review of conservation area appraisal priorities has been undertaken in consultation with Development Management. A review of the priorities for the preparation of heritage/conservation advice notes has also taken place.</p>	<p>Commencement of work on heritage/conservation guidance notes within the next month.</p>	<p align="center">★</p>	<p>In consultation with Development Management, the Conservation team has identified priorities for the next conservation area appraisals and for the production of heritage/conservation advice notes. Consultation procedures with Development Management have also been adjusted to help improve service delivery.</p>	<p align="center">★</p>

CDC Programme Measures - Thriving Communities & Wellbeing

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
CDC2.1.1 Promote Health & Wellbeing	Cllr A McHugh Cllr C Clarke	Kane, Graeme Riley, Nicola	CDC staff volunteering scheme 'live' on Etarms and intranet.	Community Partnership Network meeting on 4 June will receive presentations on Social Prescribing and future of Health & Care in Banbury.	★	The Community Partnership Network, which involves key health sector partners and campaigners, met. This included a presentation about the future provision of health care services across Cherwell.	★
CDC2.1.2 Improve Leisure & Community Facilities	Cllr G Reynolds	Kane, Graeme Riley, Nicola	Project to replace the Artificial Turf Pitch at Cooper School (Bicester Learning Academy) continues. On 1 May Spiceball Leisure Centre swimming pool closed to allow the remedial and improvement works to be undertaken	The more detailed scope of works for the Fencing Project at Cooper School will be sent out. Works are continuing on the remedial /improvement to Spiceball Leisure Centre swimming pools.	★	Work is continuing at Spiceball Leisure Centre in regards to the improvement/remedial works. This is progressing to the scheduled programme at present. The next improvement to the Joint Use Facilities is the replacement of the fencing to the Artificial Turf Pitches at Cooper Sports Facility. Expressions of interest have been sent out with a more detailed specification to follow. Works to be completed in August 2019	★
CDC2.1.3 Support the Voluntary Sector	Cllr A McHugh	Kane, Graeme Riley, Nicola	Launch Cherwell Lottery. Approve Age of Creativity Festival. Graven Hill Connecting Communities event. Brighter Futures Play Day - Bretch Hill.	Recruit 30+ Cherwell Lottery 'Good Cause partners' before first draw on 06 July. Publicity to promote public support once ticket sales go live on 11 June. Parish Liaison meeting on 12 June. Banbury Volunteer Fair- 7 June - Banbury Town Hall. Cherwell Young People, Play & Wellbeing Partnership forum - 2 July. Banbury Play Day 10 Year celebration event - 25 July - Peoples Park.	★	Community Services partnered with Age UK to facilitate The Age of Creativity from 13-17 May. The event provided a 'shop front' for a varied programme of creative activity for older people that already exists in Banbury but may be unseen to all but the participants. Tutors relocated their art, singing, dance classes to the empty shop Unit in Castle Quay. Over 150 people visited the shop each day. Food Poverty Training – 40 Community partners and professionals attended the training to identify the issues we face in the district and methods to address food poverty and holiday hunger in Brighter Future wards. Graven Hill Connecting Communities event was successfully delivered with over 60 residents attending to meet organisations and partners who deliver services locally to them, themes included community safety / Recycling and Health & Wellbeing. Brighter Futures Play Day successfully delivered in Bretch Hill with 200 people attending the event. The event engaged residents with free activities and provided Play:Full free lunches for all and promoted messages of health & wellbeing and positive activities in the community. Cherwell Lottery 'Good Cause' launch event on 15 May was well attended and received good coverage in local media. 20 organisations are now signed up as 'Good Cause Partners' Two Community grants were approved, totalling £2,915. Key themes for the June Parish Liaison meeting will be Planning (Development Management) and Housing Strategy.	★

CDC Programme Measures - Thriving Communities & Wellbeing

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
CDC2.1.4 Enhanced Community Resilience	Cllr A McHugh	Kane, Graeme Webb, Richard	Quarterly review of the Emergency Planning and Business Continuity partnership with Oxfordshire County Council (OCC).	In June council officers will support a Reception Centre exercise in West Oxfordshire. Also, in June Oxfordshire County Council's Emergency Planning Team will be commencing monthly training sessions for Cherwell staff on aspects of our partnership emergency planning arrangements	★	Cherwell District Council has a partnership in place with Oxfordshire County Council through which the County Council's Emergency Planning team undertake work on our behalf. This includes- Supporting parish councils and community groups to develop community emergency plans which identify particular local risks (e.g. flooding) and document plans for responding if these risks arise. Supporting the response to any emergency incidents that arise. Developing joint plans for foreseeable emergency incidents. Training council managers and staff on the plans that are in place for emergency incidents across the area. The council maintains an emergency plan to support its response to emergency incidents and maintains a duty director rota to ensure that there is a director available to coordinate the response to any incident at any time.	★
CDC2.1.5 Homelessness Prevention	Cllr J Donaldson	Douglas, Gillian Kane, Graeme	Review of our temporary accommodation to identify voids.	Recruitment of a county-wide Homelessness co-ordinator and building Surveyor Apprentice.	★	A reduction in use of temporary accommodation has allowed us to reflect on using these units more flexibly to increase options for clients and to minimise temporary accommodation void charges. Work continues to deliver on the successful Rough Sleeper Initiative funding. The first 3 units have been identified for the Housing First project and the new Outreach Worker has been appointed to enhance services for those rough sleeping or at risk in our district.	★

CDC Programme Measures - Thriving Communities & Wellbeing

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
CDC2.1.6 Support and Safeguard Vulnerable People	Cllr A McHugh	Kane, Graeme Riley, Nicola	Consider additional Discretionary Housing Payment (DHP) fund to support those residents impacted by Universal Credit.	We will continue to monitor the awards and expenditure of DHP to ensure that the most vulnerable residents are protected.	★	All on target, Performance on Housing Benefit is carefully monitored, and the team continue to seek further service improvements. Elected members at CDC have recently agreed an additional £50k for the Discretionary Housing Payment fund to support those residents impacted by Universal Credit.	★
CDC2.1.7 Respond to the Welfare Reform Agenda	Cllr P Rawlinson Cllr T Ilott	Douglas, Gillian Green, Belinda Taylor, Adele	Members of Executive BPM received a report on the impact of Universal Credit on residents and the Councils.	Department Works Pensions (DWP) Universal Credit (UC) team will be offering a presentation to elected members in July 19. A meeting with local MPs is also planned to explain the impacts we are feeling from UC.	★	This remains on target and this will be ensured by the work of the Universal Credit project team for Cherwell and also by the pro-active work we will be undertaking with partners such as DWP Universal Credit team.	★
CDC2.1.8 Promote Healthy Place Making	Cllr A McHugh	Kane, Graeme Rowe, Rosie	Advertise project officer posts to scale healthy place shaping. Bicester Big Lunch. Install digital signage on health routes in Bicester. Growth Board healthy place shaping workshop .	Agree with districts and Sport England plans for their investment in healthy place shaping across the county. Hold workshop with Bicester third sector to identify support available for under 5s and where there are still gaps. Agree with relevant stakeholders whether to progress development of a meeting centre for people with dementia in Bicester.	★	Project officer posts have been advertised to scale healthy place shaping. Bicester Big Lunch well attended with significant interest in the Healthy Bicester stand. Digital signage now installed on all health routes in Bicester and residents are being encouraged to sign up. Growth Board healthy place shaping workshop organised and attended by over 70 officers and councillors from across the districts.	★

CDC Programme Measures - District of Opportunity & Growth

	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
CDC3.1.1 Deliver Innovative and Effective Housing Schemes	Cllr J Donaldson	Douglas, Gillian Kane, Graeme	Contract due to start on site at Admiral Holland	Completion of the shared ownership three bedroom house at Cropredy on target for the 12th July with marketing commencing in June 2019.	★	Contractual start on site was achieved on the 28th May at Admiral Holland in Banbury to meet the Year One target for the Growth Deal. Creampot Crescent, Cropredy, our three bedroom house is also on target to complete in the middle of July.	★
CDC3.1.2 Promote the district as a tourist destination	Cllr L Pratt	Feehily, Paul Jolley, Robert	Banbury Dance event: July 2019. Businesses being engaged.	Banbury Dance event: to be promoted in June 2019. Developing the Visitor Economy: manage investment enquiries. Tourism economic impact: Commission report July 2019.	★	We continue with activities to increase the volume (nos of jobs and visitors) and value of the Visitor Economy through on-going contract management of the Banbury and Bicester Visitor Information Centres, engaging as members of and through regular liaison with Experience Oxfordshire to promote Cherwell as a visitor destination. We have been engaging businesses to support the OVO Cycle event through the District in June 2020 and are working to ensure Cherwell derives the fullest possible economic benefits from the event.	★
CDC3.1.3 Develop a Cherwell Industrial Strategy	Cllr C Clarke	Feehily, Paul Jolley, Robert	Workshop with Members: Planning and promotion for 11th June. Business workshops: confirmed dates, venues and key stakeholders	Workshop with Members to be held 11th June Plan and Promote Business Workshops to be held 19th June and 24th July	★	The Cherwell Industrial Strategy (CIS) is important as a process of meaningful engagement with a range of internal and external partners as well as for its end-product. We have held staff and member workshops and are now planning the next rounds of engagement with small and large businesses before widening further to include other stakeholders. The outputs from the workshops held to date are being analysed and have been supported by innovative and insightful external research. CIS links to the Local Industrial Strategy which is a key and underpinning component of the Oxfordshire Housing and Growth Deal. It will provide the local interpretation of the higher level document as well as demonstrate how Cherwell commits to the Productivity workstream within the Growth Deal.	★
CDC3.1.4 Promote Inward Investment and Business Growth	Cllr L Pratt	Feehily, Paul Jolley, Robert	12 detailed Business Enquiries from inward and indigenous investors: responded promptly to all. Cherwell Business Awards: Completion of 2019 round.	Develop a 'Welcome Pack' for new business investors. Planning applications: Respond to key employment-related proposals. Investment website: Create website to promote commercial investment and job creation.	★	We have met and provided practical advice and guidance at 6 meetings at business premises in order to help businesses in their strategic investment decisions that will be to the benefit of Cherwell residents. While we have around 97% superfast broadband coverage across the District (greater than 24mbps) we recognise that for 3% (mostly households and businesses in rural areas) access requires enhanced coverage. We are working with Broadband providers to deliver 100% coverage and are considering options to achieve that outcome".	★

CDC Programme Measures - District of Opportunity & Growth

	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
CDC3.1.5 Develop Our Town Centres and Increase Employment at Strategic Sites	Cllr C Clarke	Feehily, Paul Jolley, Robert	Bicester Town Centre workshop: 25th June - Planning of the event and finalising delegate list.	Future High Streets Fund: Funding decision expected Bicester Town Centre workshop: to be held on 25th June	★	Preparations are in their final stages for the important Bicester Town Centre workshop on 25 June at which Bill Grimsey is the confirmed keynote speaker. Actions and commitments from this event will be quickly assimilated and translated into a programme of work and activities that will build momentum and demonstrate a shift in approach to the town centre that moves us away from thinking purely in traditional retail based terms about Bicester's role and future contribution. Lessons from Bicester will be rolled out across our other urban centres. We continue to support Banbury BID (Business Improvement District) in the delivery of its year 2 business plan.	★
CDC3.1.6 Deliver the Local Plan	Cllr C Clarke	Feehily, Paul Peckford, David	<p>Partial Review of the Local Plan - the Inspector's advice has not yet been received following the public hearings in February and the informal consultation in April.</p> <p>Oxon Plan 2050 - work continues by the central Plan team with a view to producing an Options Paper later in the year.</p> <p>Local Plan Review - work programming and initial preparatory work has commenced.</p>	<p>Partial Review of the Local Plan - the Inspector's advice is still awaited following the public hearings in February and the informal consultation in April. There is no precise date for the receipt of this advice.</p> <p>Oxon Plan 2050 - each Council will need to consider the proposed Options Paper produced by the central Plan team when it is completed and before consultation commences.</p> <p>Local Plan Review - the next milestone will be the preparation of an Issues Paper for consideration by the Executive.</p>	●	<p>Partial Review of the Local Plan - at examination. Informal consultation on technical documents ended on 4 April. The Council responded to the comments made by 27 April as agreed with the Inspector. At the time of this update CDC still awaits the Inspectors report. Further information has been requested by the Inspector and provided within his time limits which have had the effect of extending the period he needs in order to write his report. Most recent questions have been forwarded to CDC are in relation to the City's local plan preparation which are being addressed, although these are detailed technical questions that will require examination at the pending hearings into the City's plan.</p> <p>All work required by CDC officers has therefore been completed but the risk to the measure 'Deliver the local plan' remains Amber due to factors outside CDC's control. Officers will continue to oversee and manage any further issues arising in relation to the Partial Review as they emerge in order to mitigate and reduce the risk of further delays and interventions.</p> <p>Oxon Plan 2050 - A 'call for location ideas' ended on 12 April. The central team are evidence gathering and working towards consultation on an Options Paper assisted by the individual district councils.</p> <p>Local Plan Review - programming work commenced in April in accordance with the Local Development Scheme. The timetable for the Local Plan Review is influenced by that for the Oxon Plan 2050.</p>	●

CDC Programme Measures - District of Opportunity & Growth

	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
CDC3.1.7 Deliver the Growth Deal	Cllr C Clarke	Feehily, Paul Jolley, Robert	Draft Year 2 Plan presented to Growth Deal Board.	Year 2 plan presented to CEDR (Chief Executive Direct Reports) for approval on the 10th June 2019.	★	We have now organised ourselves around the 4 work streams of the Oxfordshire Housing and Growth Deal and are better placed to ensure we deliver against CDC's commitments within the Growth Deal contract with Government. We have an agreed Year 2 Plan and have an organisational commitment to make available the resources identified to deliver the Year 2 Plan. We can now track progress against the Plan. We continue to engage at officer and Member levels with the various groups and meetings formed as part of the governance arrangements of the Oxfordshire Growth Deal assisted by our new internal organisational capability built around our Work Stream Leads and Programme Management Office support.	★

CDC KPIs - Clean, Green and Safe

Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
CDC1.2.01 % Waste Recycled & Composted	Cllr D Sames	Kane, Graeme Potter, Ed	61%	56%	★	Recycling is strong at this time of year owing to the popularity of the garden waste collection service.	59%	56%	★

CDC KPIs - Thriving Communities & Wellbeing

Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
CDC2.2.01 Number of Homeless Households living in Temporary Accommodation	Cllr J Donaldson	Douglas, Gillian Kane, Graeme	18.00	35.00	★	The number of households in temporary accommodation has reduced to 18, representing the focus of the Housing Options Team on working with clients to resolve their issues before the point of crisis. This reduction has allowed the team to consider more flexible use of the current temporary accommodation units to meet the needs of some clients who do not fall under the statutory duties and to be diverted for other projects such as the Housing First initiative. Eight units have been handed back to minimise void costs. These will be returned to the general social housing stock and let permanently via the Housing Register. The Housing Options Team continue to focus on preventing homelessness and this, along with the increased delivery of affordable accommodation has kept the demand for temporary accommodation to a minimum. Caseloads for officers, carrying out prevention work is rising and increasingly complex which is very challenging.	43.00	70.00	★
CDC2.2.02 Number of people helped to live independently through use of DFG & other grants/loans	Cllr J Donaldson	Douglas, Gillian Kane, Graeme	38.00	45.00	▲	Comprising: 17 disabled adaptations grants (Disabled Facilities Grants, Discretionary DFG & Extended Minor Works Grants), 7 Minor Works Grants, 14 Small Repairs and 0 Essential Repairs Grants. This composite measure includes a number of different grants which can vary in scale and duration. The number of completions in a particular month is therefore difficult to predict with accuracy and will fluctuate month on month.	85.00	90.00	●
CDC2.2.03 Homes improved through enforcement action	Cllr J Donaldson	Douglas, Gillian Kane, Graeme	4.00	9.00	▲	Enforcement action was completed at four homes during May. (With enforcement notices issued in relation to a further 6) Note however that this work is a mixture of reactive and proactive cases and that their complexity and duration can vary significantly. As a result, there will inevitably be variation in the number of cases concluded each month. Significant officer resource has been committed during May to two forthcoming appeals (in relation to cases involving a civil penalty and an improvement notice) and with a successful application and hearing for a Rent Repayment Order.	11.00	18.00	▲

CDC KPIs - Thriving Communities & Wellbeing

Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
CDC2.2.04 Delivery of affordable housing in line with CDC and Growth Deal targets	Cllr J Donaldson	Douglas, Gillian Kane, Graeme	21.00	20.00	★	21 completions, comprising 19 affordable rent and 2 shared ownership. 19 x affordable rent 4 x 1 bed flats 1 x 1 bed house 4 x 2 bed houses 5 x 3 bed houses 3 x 4 bed houses 1 x 2 bed bungalow 1 x 3 bed bungalow 2 x sharedownership 2 x 3 bed houses None of these units were delivered as part of the Oxfordshire Growth Deal; the Growth Deal units are scheduled for later in the year.	45.00	40.00	★
CDC2.2.05 Average time taken to process Housing Benefit New Claims	Cllr T Ilott	Green, Belinda Taylor, Claire	9.91	15.00	★	Following the usual busy periods following year end the team have worked hard to bring new claims back within target which we can build on to ensure more consistent performance delivery.	14.29	15.00	★
CDC2.2.06 Average time taken to process Housing Benefit change events	Cllr T Ilott	Green, Belinda Taylor, Claire	7.82	8.00	★	The team continue to effectively balance the demand of change events received directly from the Department of Work and Pensions, particularly from Universal Credit, with those coming from customers to provide a service within target.	6.59	8.00	★
CDC2.2.07 Number of visits/usages of District Leisure Centre	Cllr G Reynolds	Kane, Graeme Riley, Nicola	133,891	137,969	★	Throughputs for May 2019 compared to the same period last year have been significantly affected by the closure of the swimming pools and some ancillary facilities at Spiceball Leisure Centre. Fortunately, due to the increase of usage at some of the other Leisure Centres this has been partially mitigated. In May 2018 there were 138,646 visits compared to 133,891 in May 2019. As above the majority of this is attributable to the closure of the swimming pools resulting in a decrease of attendances from 49,114 to 23,732. Due to the transference of some of the swimming programme at Woodgreen this has been partially offset by an increase of 8,000 visits to the Centre compared to May 2018. Whitelands Sports Ground has also shown a significant increase in usage from circa 8,000 in 2018 to 18,000 in 2019. The Main Leisure Centres at Bicester and Kidlington were fairly consistent with their performance of last year. Usage will be under pressure to maintain its 2018 position over the next 3 months due to the closure of the swimming pools at Spiceball Leisure Centre, however this will be monitored, and reasons given for any underperformance.	276,589	275,714	★

CDC KPIs - Thriving Communities & Wellbeing

Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
CDC2.2.08 % of Council Tax collected, increase Council Tax Base	Cllr T Ilott	Green, Belinda Taylor, Claire	9%	10%	●	Following on from a recent recovery run work processing time has slightly dipped. We have a work plan in place to improve work processing times over the remainder of the month whilst still continuing to send recovery documents which in turn will improve collection.	20%	21%	●
CDC2.2.09 % of Business Rates collected, increasing NNDR Base	Cllr T Ilott	Green, Belinda Taylor, Claire	8.9%	9.5%	●	There is a payment for a large assessment that is overdue and is due in within the next few days, this payment will put us back ahead of target.	21.2%	21.3%	●

CDC KPIs - District of Opportunity & Growth

Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
⊕ CDC3.2.1 % Major Planning applications processed within 13 weeks	Cllr C Clarke	Feehily, Paul Seckington, Paul	100%	60%	★	1 Major Planning Application was determined during May 2019 and it was determined within its target period or agreed time-frame. Therefore 100% have been decided within the target time-frame.	100%	60%	★
⊕ CDC3.2.2 % Non-Major planning appeal decisions allowed	Cllr C Clarke	Feehily, Paul Jolley, Robert	2%	10%	★	2 Non-Major Planning Appeals were allowed by the Planning Inspectorate during May 2019 and 103 Non-Major Planning Applications were determined during that period. As such, 1.94% of Non-Major Planning Appeals were allowed against a target to achieve less than 10%	1%	10%	★
CDC3.2.3 % Planning enforcement appeal decisions allowed	Cllr C Clarke	Feehily, Paul Jolley, Robert	0%	10%	★	No Planning Enforcement Appeals were allowed by the Planning Inspectorate during May 2019	0%	10%	★
⊕ CDC3.2.4 % of Non-Major applications processed within 8 weeks	Cllr C Clarke	Feehily, Paul Jolley, Robert	88%	70%	★	88.35% of 103 Non-Major Planning Applications were determined within the target time-frame.	90%	70%	★
⊕ CDC3.2.6 Major planning appeal decisions allowed	Cllr C Clarke	Feehily, Paul Jolley, Robert	0%	10%	★	Zero Major Planning Appeal decisions were allowed during May 2019	0%	10%	★