

**Cherwell District Council : 2013/2014
Equalities - Quarter 3 (December 2013)**

Ref	Objective/Measure Definition	Quarter 2 30/09/2013	Quarter 3 31/12/2013	Direction of Travel	Comments on Performance
Theme 1 : Fair Access and Customer Satisfaction					
CEQ1.1	To provide accessible and meaningful consultation events throughout the Cherwell community	G	G	⇒	This quarter has seen a variety of successful community engagement events from Faith and Disability Forums to specific awareness for the deaf community of the Welfare Reform. Further community events are being planned for Quarter 4.
CEQ1.2	Monitor specific objectives related to older people held within the Rec & Health Plan Implementation and roll out of specific Older People's Strategies	G	G	⇒	Local forums held in Banbury, Bicester and Kidlington.
CEQ1.3	To review the delivery of our Services	A	G	↑	No complaints received relating to discrimination.
Theme 2 : Tackling Inequality and Deprivation					
CEQ2.1	Continue to break the cycle of deprivation within the district (Brighter Futures in Banbury Programme)	G	G	⇒	Brighter Futures theme priorities established for the year. Additional multi agency projects funded for 2013/14. Successful November partners engagement event undertaken. Municipal Journal Partnership Working and IESE Working Together award submissions made.
Theme 3 : Building Strong and Cohesive Communities					
CEQ3.3	Continue to increase Cherwell's knowledge and understanding of the wider community to ensure we fulfil all residents' needs within our services	G	G	⇒	No Connecting Community events this quarter although 2 further events are planned for March:- Bicester - in partnership with Oxfordshire Youth Arts Partnership and Banbury (Market Place) - along with the NHS and Rotary Club in April
CEQ3.1	Improve opportunities for different groups within communities to work together and build strong community relations	G	G	⇒	CDC have been shortlisted for an Local Government Award in Community Involvement work.
CEQ3.2	Joint working with Thames Valley Police to highlight and reduce any community tension and build trust in local services.	G	G	⇒	The Independent Advisory Group (IAG) is on-going group with attendance from CDC. At the last meeting a video conference link was held to include representatives from Bicester and Kidlington. Also the group now have representation from the Traveller and Gypsy community who is now attending all IAG meetings, good links were forged.

Ref	Objective/Measure Definition	Quarter 2 30/09/2013	Quarter 3 31/12/2013	Direction of Travel	Comments on Performance
Theme 4 : Positive Engagement and Understanding					
CEQ4.1	Work with local schools, colleges & sixth forms to engage with the districts younger generation	G	G	⇒	Hits' on the Youth website continue to increase and we have had positive feedback from the Youth Councils. Youth Parliament representatives have received additional support to ensure the active input at a County level. Schools engaged in the Local Democracy week culminating with a trip to the Houses of Parliament and a Q & A session with the Local MP, Tony Baldry.
CEQ4.2	Explore and establish links with minority representation/community groups to help	G	G	⇒	Stop Hate UK contract still valid until 31st March 2013. Further promotional work has been done such as leaflets and mailshots to all consultation database reminding that this service is available to all the community. CDC CSO's have attended the following events and meetings this quarter to better link with difficult to reach individuals Electric Blanket Testing Banbury Fire Station 10th October 2013 - Attended with Trading Standards, Age UK, Carers Oxfordshire, Sustainable Energy/Warm Homes - charity part funded for local services by CDC Housing Information, Advice & Awareness Day - Castle Quay organised by Outreach with co-operation of Castle Quay Management and partnered by Age UK, Carers Oxfordshire and CAB Volunteer Connect Electric Blanket Testing Bicester Fire Station - 24th October 2013 Montgomery House (NHS GP) Bicester - Meeting to discuss upcoming Outreach event Meeting with Samaritans (Banbury) - potentially may join with Food Bank - 22nd October
CEQ4.3	Raise CDC employees and Partners' awareness of diversity within our community	G	G	⇒	Alzheimer's and Dementia awareness event planned for March/April 2014. This will coincide with the National Alzheimer's Awareness Week organised by the Alzheimer's Society
Theme 5 : Demonstrating our Commitment to Equality					
CEQ5.1	Ensure CDC meets all government requirements	G	G	⇒	The Council continues to maintain compliance against the Quality Act 2010 legislation
CEQ5.2	Review CDC performance against Achieving criteria to maintain/improve standards	G	G	⇒	This piece of work will commence at the end of Q4 and will be completed by the Corporate Performance Officer.
CEQ5.3	Ensure staff and services promote and embed equality into their work	G	G	⇒	Majority of employees have now attended this course. Training is available for the remainder and for all new staff using E Learning.
CEQ5.4	Maximise output from the Equality & Diversity Steering Group	G	G	⇒	First joint meeting to be held in Quarter 4 and will be reviewed annually.