May-10	* Please refer to the	e Red Tab/ User Gui	de for comment on	information require	ed			Version 1.0								
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Advertising Services	Advertising	Penna/Barkers	Service	Yes Oxfordshire Councils	Oxfordshire County Council	ESPO	Yes	tcv £280,000 (1 year)	Apr-09	Mar-11	12 months	HR	A Scott	Sharron Fowler	Require more proactive input into recruitment advertising. Public Notices to be scrutinised further to corporate adoption of contract via EMT in May 2010	May 10 - re-tender advert only placed at
Agency Staff	Agency Staff	Champion	Service	Yes Oxfordshire Councils	Oxford City	NA		tcv £1,000,000 (3years)	Apr-07	Jul-10	Extended to Dec 2010	HR	A Scott	Dawn Halford		end of May. Liaising with Oxford City Council over schedule & will require waiver to extend by up to a further 6 months beyond 1st August 2010 renewal date.
Civil Engineering Construction Works	Construction of parking spaces at Sandford Green, Prescote Road and near 308/312 Bretch Hill	Highway Construction	Works	No	N/A	N/A	Yes	tcv £92,000 ( 1 year)	Aug-08	Oct-08	no	BCES	Tony Brummell	Hayden Morris 01327 511513	Contractor is known to us having worked on several previous construction schemes. No potential issues based onprevious performance.	Work substantially complete. In maintenance.
Computer and Related Services	Wide Area Network for Sports Centres and other sites	In agreement with Oxfordshire County Council	Services ( Network)	occ	occ		Annual Limited SLA (under review)	35,000		Will be renewed in Feb 09		IS	?	occ	Under Review but as this is a shared service has political implications	Is being replaced by new Cable and Wireless circuit / contract - full details to follow.
Computer and Related Services	Firewall Managed Service	Star Internet Ltd	Services Support				Annual	6500	2001	Jan-09		IS	?	Richard Young 0871 641 2184.	Intention is to terminate this in favour of inhouse management	Will be terminated Jan 09 - then in-house
Computer and Related Services	Database Support ( Oracle & SQL)	Welldata	Database Support				Annual	21378	Mar-07	Mar-10		IS	?	sean.rodgers @welldata.co.uk tel: 0870 066 3481	Renewed following quotes and service cover - they provide most flexible	

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Computer and Related Services	Internet Connection	Star Internet Ltd	Service	No			No	tcv £108,000 (4 years)	Aug-05	Jan-09		IS	?		Extra sevices added through the years.	Will be terminated Jan 09 - then in-house
Computer and Related Services	Provision of Online Subscriptions	Lexis Nexis	Subscription to Online Services	No	N/A	N/A	Yes	tcv £57,600 (3 years)	Apr-07	Mar-10		Legal	Liz Howlett		Served Notice - Hoping to go with Oxfordshire- wide joint procurement after Mar 10.In the process of arranging an agreement elsewhere	
Computer and Related Services	Oxfordshire Business Database - data provision	Cardwell	Database Support	Yes	OCC		Yes	£24,750	Mar-08	Feb-11	Yes	Planning Housing and Economy	Steven Newman	lan Merriman		CDC contribution - data refresh £600 p.a. + service fee £2,376 yr 1, £1,188 yr2, £0 yr 3.
Computer and Related Services	Website Design	Oculus Design	Service	No	n//a	n/a	Yes	£25,000	Jan-09	Dec-12		Planning Housing and Economy	Karen Matthews	Lisa Browne		
Construction and Civil Eng	Highway Paving Parsons St/Market Pl Banbury	Miletree Construction	NEC	No			Yes	Approx £1m	Jul-09	May-11	n/a	BCES	Lisa Chaney/Tony Brummell			
Consultancy Services	Consultancy SW Bicester Urban Ext	Drivers Jonas LLP	Consultancy Services	occ	CDC	N/A	Yes	£18,000	Jun-09	Aug-09		Planning, Housing and Economy	Jenny Barker	Nigel Durman	fulfilled - however still providing some advice for us	CONTRACT COMPLETE
Consultancy Services	Landscape Capacity & Sensitivity Assessment	Halcrow	Services	No			Yes	£25,471	Jun-09	Apr-10	No	Planning Policy & Economic Development	Sharon Whiting	Kate Fox		
Consultancy Services	Retail Study	CB Richard Ellis	Services	No		N/A	Yes	£17,000	Mar-10	Jun-10	N/A	Planning Policy & Economic Development	Lisa Chaney	Nick Diment		

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Consultancy Services	Structural Engineering Consultancy	Monson Engineering Ltd	Service	No				tcv £90,000	Sep-08	Son 11			Tony Prummal	Charles Taylor 01491 823475		
Consultancy Services	Retail development consultancy	CB Richard Ellis	Service	no			yes	(3 years)  Retainer - 10,000 per quarter period uncertain	Sep-05	Sep-11 when terminated	not applicable	Estates	David Marriott	Malcolm Hewines 020 7182 2135 Malcolm.hewines @cbre.com	Good	Ongoing work - the contract relates to the Bicester Town Centre scheme, and that scheme has been delayed.
Consultancy Services	Canalside SPD	LDA Design	Services	No		N/A	Yes	£59,594	Mar-09	Summer 10	Yes	Planning Policy & Economic Development	Chris Thom	Neil Homer		
Consultancy Services	Civil Engineering Consultancy	Grontmij Ltd	Consultancy Services	No	N/A	N/A	Yes	tcv £120,000 (4 years)	Sep-08	Sep-11	1 year	BCES	Tony Brummel	John Clark- Hughes 0121 711 6600	None at present. Contract only just starting	
Consultancy Services	Corporate Consultation Programme	The Oxford Research Agency	Consultancy Services	No	N/A	N/A	Yes	tcv £90,000 (3 years)	Jun-09	May-12		Corporate strategy, performance and partnerships	Claire Taylor	Claire Tyrell- Williams		
Consultancy Services	Develop the Sustainable Communities	Regenworks		No				tcv £70,000 (1 year)	Oct-08	Dec-09		Corporate strategy, performance and partnerships	Claire Taylor			
Consultancy Services	Pay Modelling/Job Evaluation	Northgate - Arinso	?	No			Not yet been agreed	tcv £69,000 (6yrs)	Early 09	Early 2014	Yes	HR	Paula Goodwir	?		
Consultancy Services	Development monitoring surveyor services	CB Richard Ellis	consultancy services	no			yes	£20k approx	Mar-10	When development complete	N/A	Regeneration and Estates	David Marriott	Mark Rahim	No work undertaken yet	Consultancy Services
Consultancy/G LPC Software Services	Job Evaluation	Northgate - Arinso	?	No			Yes	tcv £105,000 (6 yrs)	Nov-08	Oct-13	Yes	HR	Paula Goodwir	?		
Consultancy/G LPC Software Services	Performance Management Software and Consultancy	Inphase Ltd	Services	No	n/a	n/a		£9176 maintenance plus £1500 per day consultancy when required	Jun-07	May-17		Corporate strategy, performance and partnerships	Claire Taylor			

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Education & Vocational Services	To provide a full programme of performances events and activities covering all major art forms and for all age groups	The Mill Arts Centre, Banbury	Partnership Agreement - funding secured only via an annual grant application process	Oxfordshire County Council and The Mill Management Committee	Oxfordshire County Council	N/A	Contained within the Partnership Agreement & CDC's Grants for the Arts	£38475 Annual Arts Grant	Apr-04	At each annual review it will be extended by one, so that it consistently applies to a 3 year period	Yes - extended until March 2011	Arts Development	Nicola Riley	Tony Snee, 01295 252050 tony.snee@oxfor dshire.gov.uk	CDC officers and Members attend Management Committee Meetings; The Mill has only just reopend after the summer floods	
Energy	Supply of Electricity	Scottish and Southern	Supply Goods	No	N/A	N/A	Yes	tcv £295,966 (over 2 yrs)	Oct-09	Oct-11	No		Ken Fowler			
_	Supply of						V	tcv £188,751	0.400	0.140						
Facilites Management and Security Products	Mains Gas  Legionella monitoring & control for 7 CDC	Npower  SMS Environmental	renewable on annual basis	No no	N/A n/a	N/A n/a	Yes  A few as stated on quote	(over 3 yrs)  tcv £26,000 (2 years)	Oct-09	Oct-12 Sep-08	Yes extended to Sept-09	Business Services	Ken Fowler  David Wade	Billy Tapping 0118 9306348	Excellent service and liaison	
Facilities Management and Security Products	Catering Services	Flying Aubergine	Contract for services to be provided to us	No		n/a	yes	tcv - income - £50,000 (5 years)	Jan-08	Jan-13		Recreation and Health	Nicola Riley			
Facilities Management & Security Products	Collection of cash and cheques from all 4 cash offices, sports centres and the museum	Contract Security Services Ltd	Contract for services to be provided to us	No	not applicable	not applicable	Yes	£225,323	Jul-07	Jul-10		Finance	?	James Horton Corporate Relationship Manager Contract Security Services Ltd M:+44 07715 992419 P:+44(0) 208 7520160 E: jamesh@contract security.co.uk	Satisfactory	
Facilities Management and Security Products	Collections Care, storage, exhibition support - Banbury Museum	Oxfordshire County Council	Service Level Agreement	No	N/A		There is an agreement	22k	Annual, and ongoing			Museum	Simon Townsend	Christiane Jeuckens	Excellent.	
Facilities Management and Security Products	Cleaning - Banbury Museum	Thames Valley Cleaning	Service	No	N/A	N/A	There is a specification	tcv £8311 (1 yr)	Nov-09	Nov-10	1 year	R&H	Simon Townsend	Roy Wakeman		

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Facilities Management and Security Products	Management of 3 sports centres	Parkwood	DBOM	No		NA	Yes	tcv £26,000,000 (25 years)	Dec-09	Dec-34		R&H	Paul Marston Weston			
Facilities Management and Security Products	Installation of Christmas Lights	ARB	Works	No	N/A	N/A	Yes	tcv £119265 (3 yrs)	Oct-09	Mar-12	Yes	SS & LS	Paul Almond	Abigail Tether	Satisfactory	
Facilities Management and Security Products	Operation of Michelmas Fair	Bob Wilson Fun Fairs	Service	No	N/A	N/A	Yes	tcv £90,000 ( 5 years)	Jan-08	Jan-13	No	Urban and Rural	Paul Almond	Mr Wilson	Good	
Facilities Management and Security Products	Management of WGLC	Parkwood	Cost Plus	No	(10)	N/A	Yes	Cost plus but approx £100K - £130K per annum	Apr-09	Mar-11	110	R&H	Sharon Bolton	Will Wilder	5552	
Housing	Rural Housing Enablement	Oxfordshire Rural Communities Council (ORCC)	Partnership	Yes other district councils across the country	Joint	N/K	No SLA in place. Produce and monitor the Rural Housing Enablers annual workplan	£6,600 per yr		Mar-09	To be extended subject to RSCPZ year funding stream being continued	Strategy Housing Team	Martyn Swan	Ann Tweney 01865 883488		
Housing	Housing Study	Three Dragons	Supply Goods	No	N/A	N/A	Yes	tcv £10,000 (1 year)	Jun-09	Jun-10	1 year	Housing	Kate Winstanley	Dr Golland 01664 840 181 drajg@btopenwor ld.com		
Housing	Financial Toolkit	Three Dragons			N/A	N/A	Yes	tcv £36,000 (3 years)	Jun-09	Jun-11	1 year	Housing	Kate Winstanley	Dr Holland		
Insurance, Banking and Financial	Internal Audit	PWC	Services	Yes	Joint with Oxford City	N/A	Yes	tcv £750,000 (5 years)	Apr-09	May-12	2 years	Finance	Liz Howlett	Chris Dickens		
Insurance, Banking and Financial	Finance System Maint Contract	Agresso	Services	No	N/A	N/A	Yes	£13,347	Oct-07	Mar-09		Finance	Karen Curtin	Tony Press 01275 377200	Contract No 1905AM07/08( 800549) Support provided is generally poor in terms of response times and availability	

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Insurance, Banking and	LID/Doursell	Franking	Contino	No	No	NA.	Von	tcv £184,000	Oat 00	0 at 44	2 Vaara	Finance	Karan Gurtin	Vaughan	Issues with performance against contract. Meeting October to	Consider contract
Insurance, Banking and	Revenues & Benefits Back Office	Capita Business	Service	No	No	NA	Yes	(7 years)	Oct-06	Oct-11	2 Years	Finance	Karen Curtin	Fletcher	discuss	Ongoing contract
Insurance, Banking and Financial	Functions	Services Ltd  Zurich Municipal	Tender, to date via brokers every 5 yrs	No No	n/a n/a	n/a n/a	Yes Yes	tcv £1,300,000 (5 yrs)	Feb-10 Apr-06	Jan-15 Mar-11	Up to 2 years	Finance  Exchequer	Rosemary Watts	Andrew Ormerod  Jerry Fox	Overall good. Good liaison. Bullish in claims handling	
Legal and Professional	Legal Advice	Sharpe Pritchard	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug 05 but CDC signed up April 07	Jul-10	Option to Extend for Further 2 Years	Legal	Liz Howlett		bmaclean@ sharpepritchar d.co.uk - 020 7405 4600	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Davitt Jones Bould	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug 05 but CDC signed up April 07	Jul-10		Legal	Liz Howlett		madeleine.davi tt @djblaw.co.uk 01823 279279	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Darbys	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug-05	Jul-10		Legal	Liz Howlett		Jkennedy @darbys.co.uk 01865 811700	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Wilbrahim/ Cobbets	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug-05	Jul-10		Legal	Liz Howlett		alison.falshaw @cobbetts.co. uk 0845 404 2404	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Veale Wasbrough	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug-05	Jul-10		Legal	Liz Howlett		Sjamieson @VWL.co.uk	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Steeles	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug-05	Jul-10		Legal	Liz Howlett		FMcMahon @steeleslaw.c o.uk	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010

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	Contract			Is contract let in partnership with any other	If partnership,	If procured via OGC, ESPO, YPO etc, which arrangement	Does the contract have agreed terms	Total contract	Contract start	Contract end	Contract extension period		Client Lead		Performance	
Legal and Professional	Description  Legal Advice	Provider  Wright Hassal	Framework Agreement	Yes	authority ?	? N/A	and conditions ?  Yes	value (tcv)  Hourly Rates	date Aug-05	date  Jul-10	available?	Service Area	Officer  Liz Howlett	Provider contact	carol.matthews @wrighthassall .co.uk	Queries and Responses  Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Weightmans	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug-05	Jul-10		Legal	Liz Howlett		Mark.whittaker @weightmans. com 020 7067 4506	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Spratt Endicott	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug-05	Jul-10		Legal	Liz Howlett			Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Kent Jones Done	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug-05	Jul-10		Legal	Liz Howlett		kate.levy@kjd. co.uk	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Legal Advice	Paris Smith Randall	Framework Agreement	Yes	CDC	N/A	Yes	Hourly Rates	Aug-05	Jul-10		Legal	Liz Howlett		Nick.Vaughan @parissmith.c o.uk	Extended by two years to Jul 10. City are retendering this call off contract - intend to award August 2010
Legal and Professional	Technical advice for SCM	Gleeds Project Management		No				Hourly Rates	Apr-08	May-10						
Legal and Professional	Technical advice for WGLC	Gleeds Project Management		No				Hourly Rates	Apr-08	Aug-09						
Maintenance Services	M&E maintenance ie. boilers & air con for 7 CDC properties	Barker & Evans	Term Contract (nb 2yr ext to prev 3yr)	no	n/a	n/a	yes	tcv £41,000 (2 years)	Jul-07	Extended to June-10		Business Services	David Wade	Andrew Barker 01295 251683	Very good performance & excellent liaison local provider (air con sub- contracted)	
Maintenance Services	Fire and Intruder alarms - service & main. For 5 sites (7 individual contracts)	ADT	Renewable on annual basis	no	n/a	n/a	yes	tcv (10,000) (annual spend)	Various renewal dates	Extended		Business Services	David Wade	Mike Burrell 01442 426400	Average service and poor liaison	
Maintenance Services	CCTV Monitoring Equipment	Quadrant Security Group	Services	Yes	CDC	n/a	Yes	tcv £60,000 (2 years)	Apr-10	Mar-12	Yes - 1 year	SCCD	Mike Grant	Amanda Pretty		

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Maintenance Services	Community TV	CCN	Service	no	N/A	Called off Sunderland Council	Yes	tcv £36,000 ( 2 years)	Sep-09	Aug-11		SCCD	Mike Grant	Mike Ashfield		
Maintenance Services	Bedding Supply Contract	Fresh Acres Nurseries	Supply Goods	No	N/A	N/A	Yes	tcv £125,000 (3 years)	Jan-08	Dec-10	No	SS & LS	Paul Almond	Matthew Carroll	Good	
Miscellaneous Services	Off-Site Storage	Box-It	Service	No	n/a	ESPO	Yes	tbc	Mar-10	Aug-12			Angie Long	Stephen Hurling		
Maintenance Services	Landscape Maintenance Services	Continental Landscapes Ltd	Performance & Frequency	No	N/A	N/A	Yes	tcv £5000000 (6 years)	Apr-06	Mar-12	No	SS & LS	Paul Almond	Nick Broad	Good	
Maintenance Services	CCTV Monitoring Equipment	Quadrant Security Group	Services	Yes	CDC	n/a	Yes	£60,000 (2 years)	Apr-10	Mar-12	Yes - 1 year	SCCD	Mike Grant	Amanda Pretty		
Miscellaneous Services	Concessionary Travel - Astra	1802 PC Environment	Services	No	N/A	N/A	tba	tba	tba	tba	tba	Community Development	Shirley McAneny	Roger Allard 01536 266883	Good	
Miscellaneous Services	Glass/Bottle Collection service	Thamesdown Recycling	Services	No	N/A	N/A	Yes	tcv £258,000 ( 3 yrs)	Feb-09	Jan-11	Yes - 1 year	Env Servs	Stuart Cruickshank	Steve Bennett	Good	
MiscellaneousS ervices	Pest Control	SDK Environmental						tcv £120,000 (3 yrs)	Apr-08	Mar-11		Env Servs	Ed Potter			
Miscellaneous Supplies	Supply of water	PHS Water Logic	Supply Goods	No	N/A	N/A	Yes	tcv £50,000 (5 years)	Mar-09	Mar-12	Yes - 2 years	Procurement	Angie Long	Wendy Sandilands	Excellent	
Miscellaneous Supplies	Supply of furniture	Streamline	Supply Goods	No	N/A	N/A	Yes	tcv £50,000 (5 years)	Mar-09	Mar-12	Yes-2 years	Procurement	Angie Long	Mark Steele	Excellent	
Miscellaneous Supplies	Supply of vehicle spare parts	Frenco	Supply Goods	No	N/A	N/A	Yes	tcv £350,000 (5yrs)	Apr-09	Mar-12	Yes - 2 years	Env Servs	Stuart Cruickshank	Wally Semowonyk	Excellent	
Miscellaneous Supplies	Tyre Supply	Tyre Rite						tcv £300,000 (3yrs)	Nov-07	Nov-09	Yes - extended by one year to Nov 10	Env Servs	Ed Potter		Joint tender with Oxford City	Talking to Procurement about re-tendering in summer.
Miscellaneous Supplies	Bio-Diesel	Harvest Energy Ltd	Supply Goods	Yes - Oxford City	CDC	Pro-4 (CBC) Framework	Yes	c. £500,000 p.a.	May-10	Sep-11	No	Env Servs	Stuart Cruickshank	Simon Davis - 0207 2918666		
Miscellaneous Supplies	PPE/Uniforms	Arco Product	Goods	No	n/a	ESPO	Yes	tbc	Mar-10	Mar-11		Procurement	Angie Long	Paul Morrison		
Stationery, Consumables and Print	Distribution of Cherwell Link	Development Corporation	Distribution of Cherwell Link magazine	No	N/A	N/A	Yes	c£12,000	Apr-10	Mar-11	tbc	Communications	Gill Butterworth			

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Stationery, Consumables	Corporate		County County	V	Oxfordshire County	000	V	tcv £375,000	A.v. 00	lul 40	V4	D	Ken Fowler/	Chara Managhard	Good performance overall/toners over- priced, occasional lapses from Acc.	
and Print	stationery	Lyreco	Supply Goods	Yes	Council	CBC	Yes	( 5 yrs)	Aug-09	Jul-13	Yes 1 year	Procurement	Angie Long	Steve Mcausland	Manager	
Stationery, Consumables & Print	Additional Stationery items	Cherwell Office Supplies	Goods	No	n/a	n/a	Yes	tcv £40k	Jan-10	Dec-11	Yes - 1 year	Procurement	Angie Long	Keith Buckland	Excellent	
Transport & Parking Services	Smaller vehicles	Variety						Varies	Apr-08	Mar-10		Env Servs	Ed Potter		Purchased thro ESPO	
Waste Disposal	Mixed dry recyclables	Cutts Bros						tcv £1,500,000 ( 6yrs)	Feb 06 -	Feb-11	Extended by 1 year with 1 further possible 1 year extension from Mar -11	Env Servs	Ed Potter		Gate fees to be reviewed June 2010	
Waste Disposal	Composting contract	Agrivert						£200k/ year approx	Sep-06	Sep-09	Yes	Env Servs	Ed Potter		Sueperseded by County contract with intro of food recycling sueperseded	
Waste Disposal	Composting contract	Land Networks						£60k/ year approx	Sep-06	Sep-09		Env Servs	Ed Potter		by County contract with intro of food recycling	
Waste Disposal		MGB	Supply of wheelie bins					£150k/ year approx				Env Servs	Ed Potter		Re-tender underway for 1 July 2010 award	
Waste Disposal	Refuse collection vehicles	Dennis Eagle				ESPO	Yes	Varies		tbc		Env Servs	Ed Potter		Purchased thro ESPO	
Waste Disposal	Sacks	Gelpack				YPO		£20k year				Env Servs	Ed Potter		Purchased thro YPO	

Cell: B3

Comment: Contract Description - please provide a short description of the contract e.g. Council- wide waste bins

Cell: C3

Comment: Provider - please enter the name of the contractor/ provider

Cell: D3

Comment: Contract type - Please state whether this is a contract for goods/ works/ services. Also state whether it is a framework agreement?

Cell: E3

Comment: Partnership - please state whether the contract has been let as part of a consortium with other Councils. See separate column for contracts procured via OGC and Buying Consortia.

Cell: G3

Comment: please state whether OGC/ Buying Consortium or N/A

Cell: H

Comment: Contract terms - these will be the written conditions on which business is transacted between the Council and the provider.

Cell: 13

Comment: Total contract value - this should be the total cost to CDC of the contract for the full length of the contract. The figure should include any extension periods already in place as well as VAT. It should not be the per annum cost.

Cell: J3

Comment: Contract Start Date - please refer to terms and conditions.

Cell: K3

Comment: contract end date - please refer to contract terms and conditions.

Cell: M3

Comment: Service Area - Normally this should be your service area - i.e. the service area within CDC that is responsible for setting up the contract.

Cell: N3

Comment: Client Lead Officer - The council officer responsible for the day to day management and performance of the contract. Please include their contact telephone number.

Cell: O3

Comment: Provider contact - who is the named individual in the providing organisation responsible for the contract. Please include contact telephone number and e-mail address.

Cell: F

Comment: Performance - please provide your comments on effectiveness of provider. Key areas of concern are timeliness, quality, client/ contractor liaison