

Housing that meets your needs - KPI's 2024-2025

Measure	Portfolio Holder	Director/Lead Officer	Good is	Year End Actual	Year End Target	Year End R.A.G
BP1.2.01 Number of Homeless Households living in Temporary Accommodation (TA)	Cllr N Cotter	- Ian Boll - Nicola Riley	Smaller Is Better	80	45	▲
YTD Commentary The number of households in temporary accommodation has been consistently high and above target throughout the year. This has increased again through Q4, as it did similarly in Q4 of 2023-24. The service has been increasing the numbers of self contained accommodation to try and reduce the number of hotel placements that are made to accommodate this growing client group. The waiting list for permanent housing has increased 10% in the last year, and most of these households are in housing need, so the numbers across the service suggest a significant demand for housing.						
BP1.2.04 No of affordable homes delivered	Cllr N Cotter	- Ian Boll - Nicola Riley	Bigger Is Better	267	200	★
YTD Commentary The total of 267 affordable homes delivered this year is ahead of the YTD target of 200. Of the 267 homes delivered this year, 57 were Social Rent homes, 134 Affordable Rent, 73 were Shared Ownership and 3 were Discount Market Sale.						
BP1.2.05 % of Homelessness cases successfully prevented rather than relief/main duty being applied	Cllr N Cotter	- Ian Boll - Richard Smith	Bigger Is Better	63.75%	60.00%	★
YTD Commentary For the last financial year (01/04/2024 – 31/03/2025) we successfully prevented homelessness in 213 cases of which 58 households were assisted into private rental sector accommodation. Whilst our prevention rates have decreased over this last quarter they still remain above the national and regional average.						

Measure	Portfolio Holder	Director/Lead Officer	Good is	Year End Actual	Year End Target	Year End R.A.G
BP1.2.06 Average time taken to process Housing Benefit New Claims and council tax reduction (Days)	Cllr L McLean	- Michael Furness - Stephen Hinds	Smaller Is Better	11	18	★
YTD Commentary During the year 2024/25 we have continued to monitor this work and have achieved throughout the year a rate higher than our target.						
BP1.2.07 Average time taken to process Housing Benefit Change Events & council tax reduction (Days)	Cllr L McLean	- Michael Furness - Stephen Hinds	Smaller Is Better	2	8	★
YTD Commentary During the year 2024/25 we have continued to monitor this work and have achieved throughout the year a rate higher than our target.						
BP1.2.08 % of Major Planning Applications determined to National Indicator	Cllr J Conway	- David Peckford - Ian Boll	Bigger Is Better	84.0%	60.0%	★
YTD Commentary The national target for the speed of determination of major planning applications is to determine at least 60% of applications within the relevant national target period (13 or 16 weeks) unless an extended period has been agreed with the applicant. In Q4, the Council achieved 77.8% (7 out of 9 applications). Against the national target for the 2024/25 the Council has achieved a YTD result of 84% (48 out of 56 applications).						
BP1.2.09 % of Non-Major Planning Applications determined to National Indicator	Cllr J Conway	- David Peckford - Ian Boll	Bigger Is Better	86.2%	70.0%	★
YTD Commentary The national target for the speed of determination of non-major planning applications is to determine at least 70% of applications within the relevant national target period (8 weeks) unless an extended period has been agreed with the applicant. In Q4, the Council achieved 84.9% (146 out of 172 applications). Against the national target for 2024/25 the Council has achieved a YTD result of 86.2% (846 out of 981 applications).						

Measure	Portfolio Holder	Director/Lead Officer	Good is	Year End Actual	Year End Target	Year End R.A.G
BP1.2.10 % of Major Applications overturned at appeal	Cllr J Conway	- David Peckford - Ian Boll	Smaller Is Better	11.0%	10.0%	
YTD Commentary The national target is to ensure that less than 10% of major planning application decisions are overturned at appeal by the Planning Inspectorate. During 24/25 10.71% of decisions were overturned (6 out of 56 decisions). National monitoring takes place over a prescribed two year period and allows an additional period for appeal decisions to follow. Over the period April 2022 to March 2024, and allowing for appeal decisions to December 2024, 10.4% of decisions on major applications were overturned at appeal (12 out of 115 decisions). Consequently, the Council is under review for potential designation for the quality of its decisions on applications for major development. Officers are engaging with the Planning Advisory Service about a review of decision-making to support improvement. Had one application fewer been overturned, the Council would have been under the 10% threshold.						
BP1.2.11 % of Non-Major Applications overturned at appeal	Cllr J Conway	- David Peckford - Ian Boll	Smaller Is Better	1.9%	10.0%	
YTD Commentary Against the national target YTD was 1.9% overturned during 24/25.						
BP1.2.12 Average time taken for new applications to be responded to within 15 working days	Cllr N Cotter	- Ian Boll - Richard Smith	Smaller Is Better	10	15	
YTD Commentary The average time to respond to new housing register applications has consistently been within the 15 working day target throughout 2024-25.						

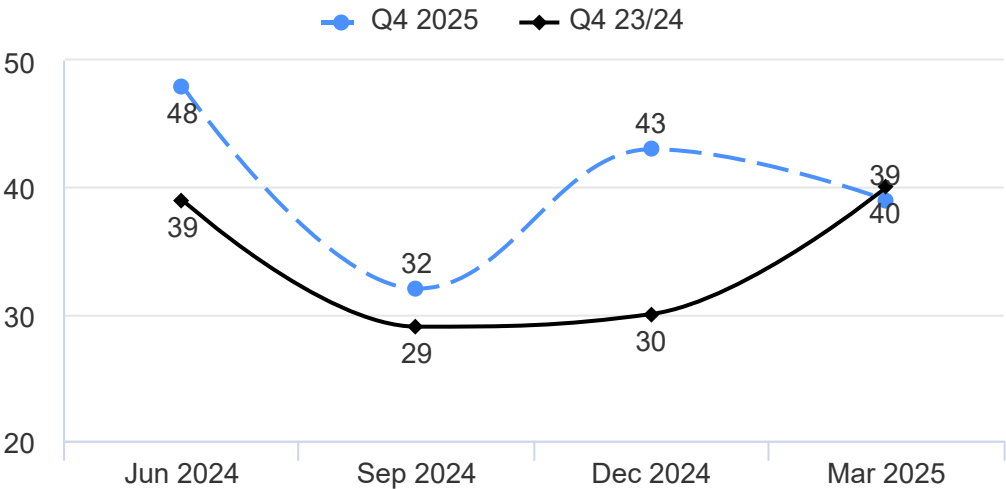
Measure	Portfolio Holder	Director/Lead Officer	Good is	Year End Actual	Year End Target	Year End R.A.G
BP1.2.13 Net Additional Housing Completions to meet Cherwell needs	Cllr J Conway	- David Peckford - Ian Boll	Bigger Is Better	783	1,142	▲
YTD Commentary The reasons for the under delivery are many and varied. These include national economic factors, high interest rates, uncertainty around changes to the planning system, and inflation. However, there are also local factors including slow delivery at Bicester and Kidlington due to significant infrastructure issues. The Council is preparing a Housing Delivery Action Plan with the aim of improving delivery rates.						
BP1.2.14 % of BC full plans assessed within 5 weeks (or longer with applicant's agreement)	Cllr J Conway	- Ian Boll - Tony Brummell	Bigger Is Better	90.43%	95.00%	●
YTD Commentary The cumulative full-year percentage is 90.43%. Although the stretch 95% target has not been met there have been no instances where a development has proceeded without approval. We were unable to recover the position from the missed target in the early year but have maintained > 90% against a stretch target of 95%. Lessons have been learned from the early year failings and are implemented.						

Please note in all the charts below the blue line represents the current performance and the black line the previous financial year 2023-24

BP1.2.03 Homes improved through enforcement action

162 homes improved through enforcement action in 2024-25 compared to last years total of 138.

YTD Commentary



Supporting environmental sustainability - KPIs 2024-2025

Measure	Portfolio Holder	Director/Lead Officer	Good is	Year End Actual	Year End Target	Year End R.A.G
BP2.2.01 % Waste Recycled & Composted	Cllr I Middleton	- Ed Potter - Ian Boll	Bigger Is Better	50.82%	54.00%	
YTD Commentary Recycling rate will end the year down 1% due to the reduction in garden waste of 1,000 tonnes. This was due to the poor weather in the summertime.						
BP2.2.02 % Reduction in fuel consumption	Cllr I Middleton	- Ian Boll - Stuart Cruickshank	Smaller Is Better	0.994%	1.000%	
YTD Commentary No change in the fleet profile from previous year but a slight reduction in fuel usage.						
BP2.2.03 % of Climate Action Plan delivering to target	Cllr D Hingley	- Ian Boll - Jo Miskin	Bigger Is Better	58.47%	66.00%	
YTD Commentary At the end of 2024/25 the position of the Climate Action plan is of the 126 Climate Actions, 103 were Ongoing, 13 On-hold, and 10 Completed. RAG ratings showed 56 actions in Green, 54 in Amber, and 16 in Red. Work on the Local Area Energy Planning (LAEP) is progressing in partnership with OCC, ARUP, and neighbouring authorities. Phase 1 began with a mobilisation meeting in January, and we're advancing the baseline report and stakeholder engagement plan. The Climate Action Working Group concluded its work this municipal year, recommending seven priority actions, which were taken to the Overview & Scrutiny Committee. A briefing on the Solar Strategy study was held with councillors, and the final report will be available early next quarter (April'25). We hosted a Climate Community event with around 30 attendees from 14 community groups and organizations. Draft reports for the district's carbon baseline, and a fleet study were received, reviewed, and shared with the consultants for further refinements. Draft report for business and industrial emissions was received and is under review.						

Measure	Portfolio Holder	Director/Lead Officer	Good is	Year End Actual	Year End Target	Year End R.A.G
BP2.2.05 Reduction in total Greenhouse gas emissions for the year	Cllr I Middleton	- Ian Boll - Jo Miskin	Smaller Is Better	4,119.00	3,900.00	▲
YTD Commentary "During 2023/24 Cherwell District Council (CDC) total emissions increased by 1.2% (49 tonnes CO2e), from 4,071 tonnes CO2e in 2022/23 to 4,119 tonnes CO2e in 2023/24. Comparison for 2024/25 is not yet available. The main reason for the increment in emissions in 2023/24 is related to decarbonisation equipment installed in 2022/23 not realizing reductions in gas demand, particularly in the leisure property portfolio. Emissions increased in areas namely Corporate Electricity, Leisure Electricity, Leisure Gas, Business Travel, Water emissions. One third of emissions increase is directly related to a 5% increase in the carbon intensity of the UK electricity grid. Also, For the first time, CDC is reporting emissions from water supply, water treatment and waste disposal."						

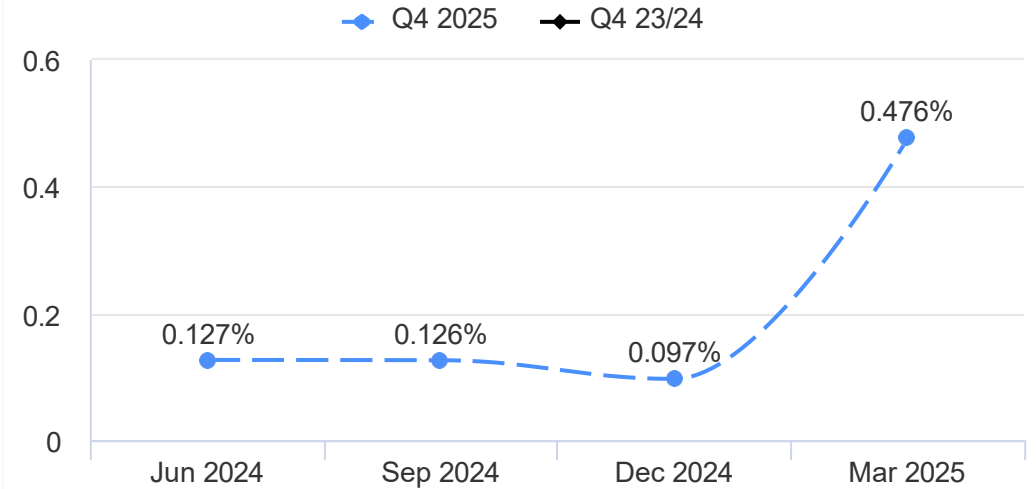
Supporting environmental sustainability - Monitoring Measures

Please note in all the charts below the blue line represents the current performance and the black line the previous financial year 2023-24

YTD Commentary

BP2.2.04 % of missed waste containers

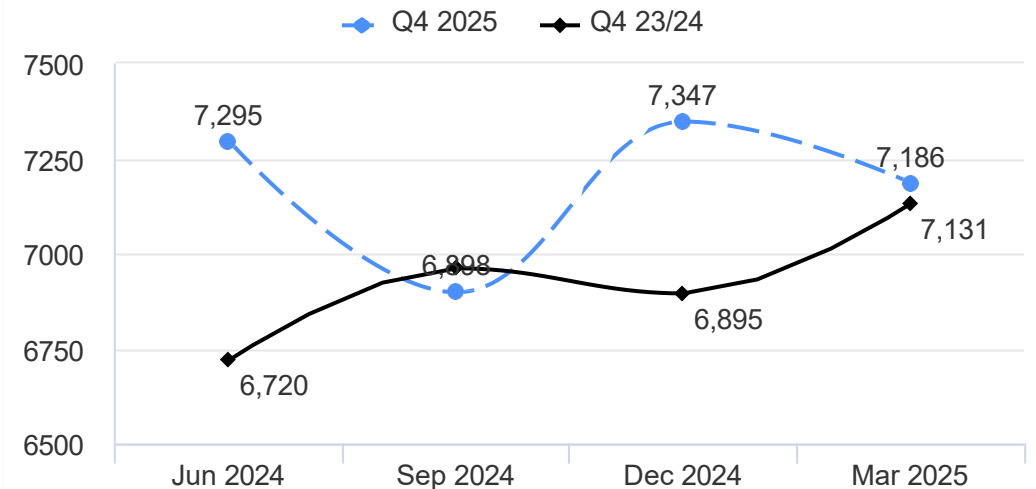
Average 110 missed bins per 100,000 collections is comparable with high performing councils.



YTD Commentary

BP2.2.01d Tonnes residual household waste collected

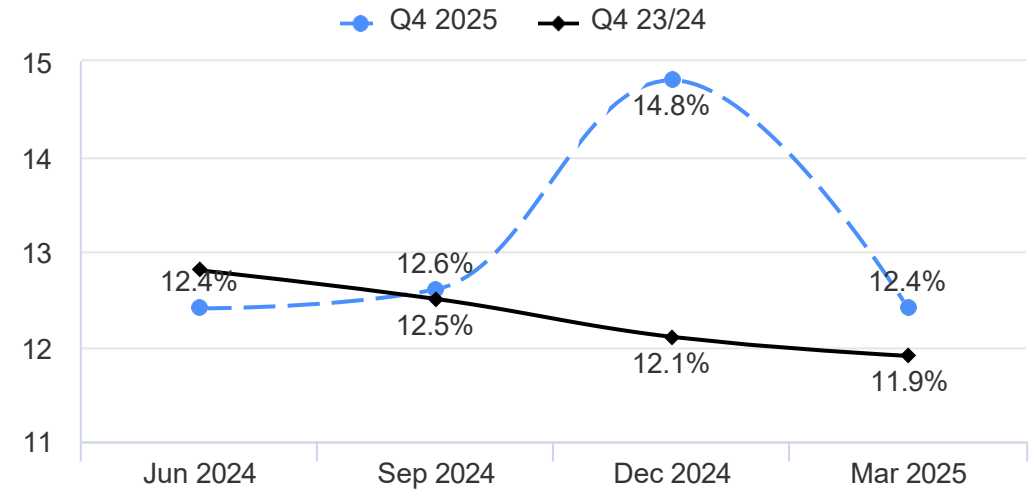
Residual waste up by 300 tonnes in line with property growth within the district.



BP2.2.07 % of Recycling Contamination rate

Contamination rate for 2024/25 has been slightly higher than previous years due to the fire at the Materials Recovery Facility causing damage to the testing station. In the final quarter of the year contamination rate has started to reduce due to the work the service development team have carried out.

YTD Commentary



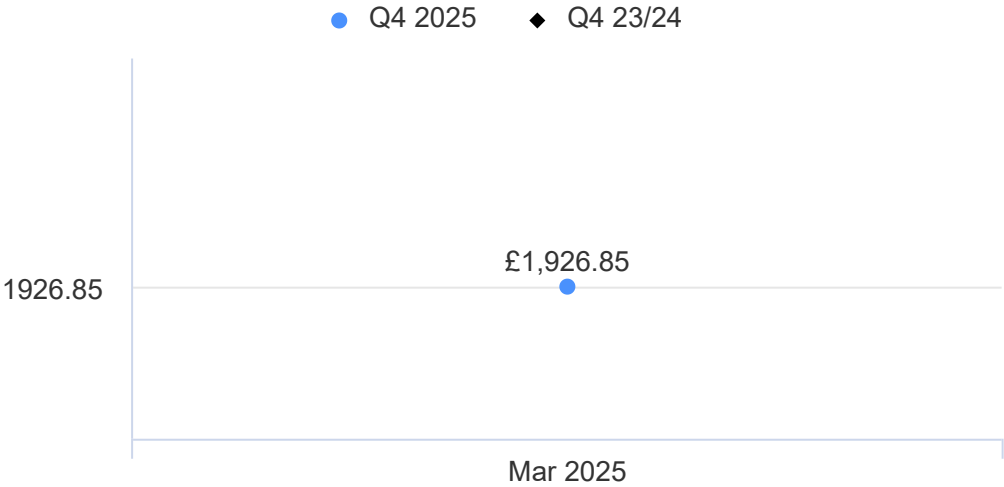
An enterprising economy with strong and vibrant local centres - KPIs 2024-2025

Measure	Portfolio Holder	Director/Lead Officer	Good is	Year End Actual	Year End Target	Year End R.A.G
BP3.2.01 % of Council Tax collected, increase Council Tax Base	Cllr L McLean	- Michael Furness - Stephen Hinds	Bigger Is Better	98.02%	97.50%	★
YTD Commentary The end of year collection rate was 98.02% which exceeded the end of year target of 97.50%. The Revenues Services team collected in over £139.3m in respect of 2024/25 which is distributed to the preceptors who provide vital services to our residents. The Revenue Services team will continue to pursue any outstanding balances. Achieving a high in-year collection rate benefits the Council's overall cash flow. Minimising the level of arrears also benefits council tax payers generally by reducing the allowance made for non-collection allowed in determining the council tax base for future bills.						
BP3.2.02 % of Business Rates collected, increasing NNDR Base	Cllr L McLean	- Michael Furness - Stephen Hinds	Bigger Is Better	98.83%	98.50%	★
YTD Commentary The end of year collection rate was 98.83% which exceeded the end of year target of 98.50%. The Revenues Services team collected in over £113.6m in respect of Business Rates due in 2024/25. The Revenue Services team will continue to pursue any outstanding balances. The residents of Cherwell benefit by the Business Rates collected as these funds are used to contribute to the overall budget for Cherwell District Council and Oxfordshire County Council.						

Please note in all the charts below the blue line represents the current performance and the black line the previous financial year 2023-24

BP3.2.03 Council Tax revenue per dwelling

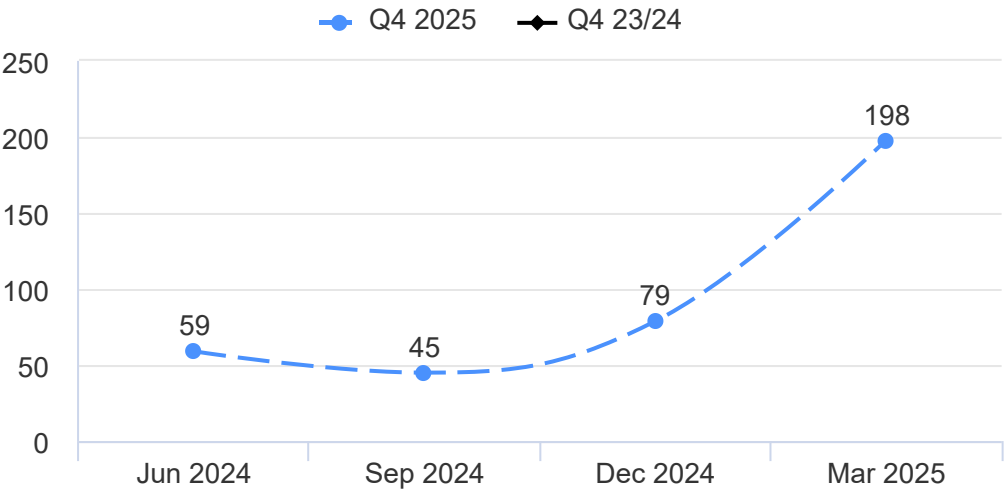
YTD Commentary



BP3.2.04 No. of businesses engaged through UKSPF and REPF funded programmes

YTD Commentary

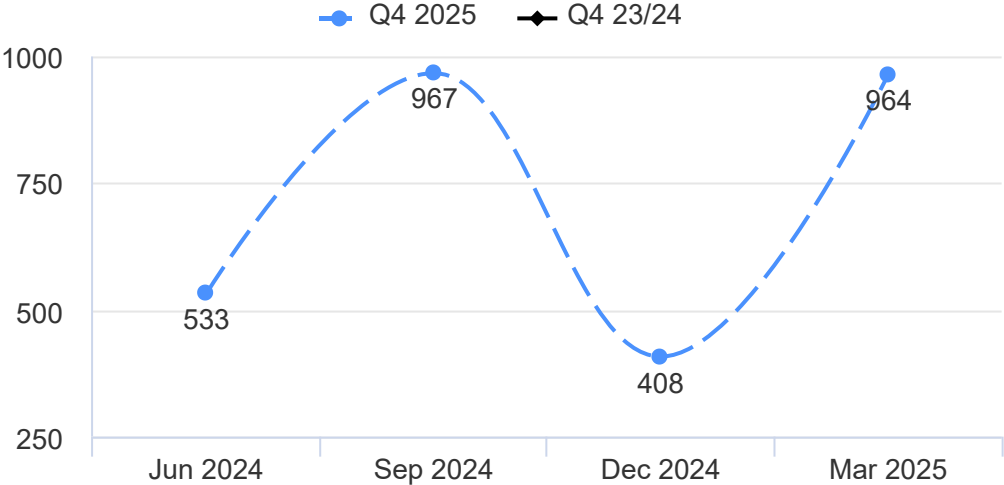
In 2024/25 a total of 381 businesses were provided with support, with the final quarter being the highest for the year at 198 businesses engaged, benefitting from *over 1140 hours of business support for start-up and growing businesses *free Green Skills courses *small grants for businesses based in rural Cherwell *25 Carbon Emission Assessments and Decarbonisation Plans *participation in the 2025 Cherwell Economic Forum *Support to the Cherwell Business Awards, to recognise and showcase the achievements of Cherwell businesses *exhibiting at the Banbury Job Fair



BP3.2.05 No. of residents engaged through UKSPF and REPF funded programmes

YTD Commentary

In 2024/25 a total of 2,872 residents were engaged through UKSPF and REPF funded programmes. In final quarter of the Year 964 residents were engaged, benefitting from *free Green Skills courses *employability support sessions *enterprise activity in secondary schools in partnership with Young Enterprise *widened participation in cultural activities and attendances at performances at a theatre and arts centre *widened access to an existing community garden through new events to bring communities together *attendance at the Banbury Job Fair



Healthy, resilient and engaged communities - KPIs 2024-2025

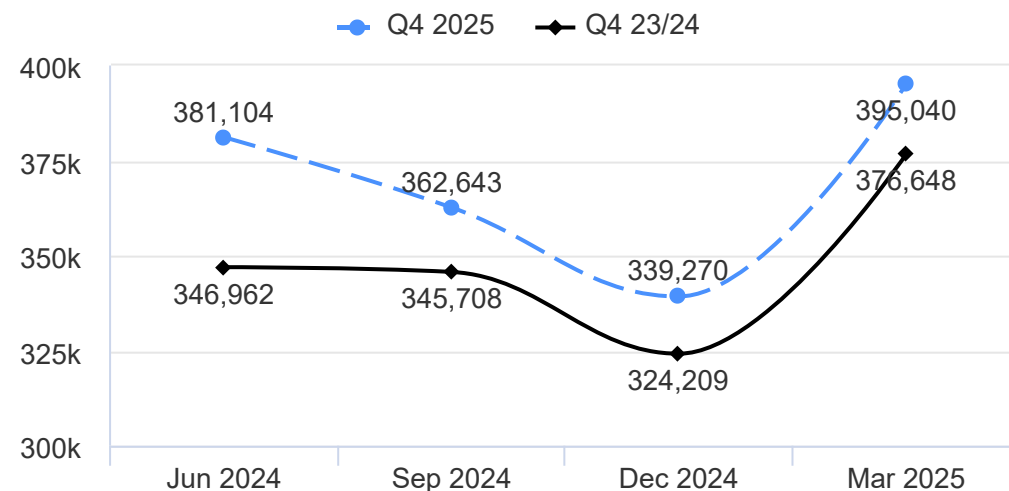
Measure	Portfolio Holder	Director/Lead Officer	Good is	Year End Actual	Year End Target	Year End R.A.G
BP4.2.04 % of due food hygiene inspections of premises rated A-D completed	Cllr R Parkinson	- Ian Boll - Tim Hughes	Bigger Is Better	97.43%	95.00%	★
YTD Commentary In 2024/25 a total of 110 Inspections were successfully completed and we have achieved being on target throughout the year. We have achieved a YTD result of 97.43% against the target of 95%.						

Please note in all the charts below the blue line represents the current performance and the black line the previous financial year 2023-24

BP4.2.01 Number of Visits/Usage of all Leisure Facilities within the District

Usage Figures for all 3 main leisure centres have increased against the 2023/24 totals. Spiceball Leisure Centre evidenced the largest increase of circa 45,000 with a total of 559,000 visits against 514,000 visits. Bicester Leisure Centre followed closely with a 35,000 increase going from 416,000 visits to 451,000. The increase at Kidlington against 2023/24 was 18,000 with total number of unique visits being 308,000

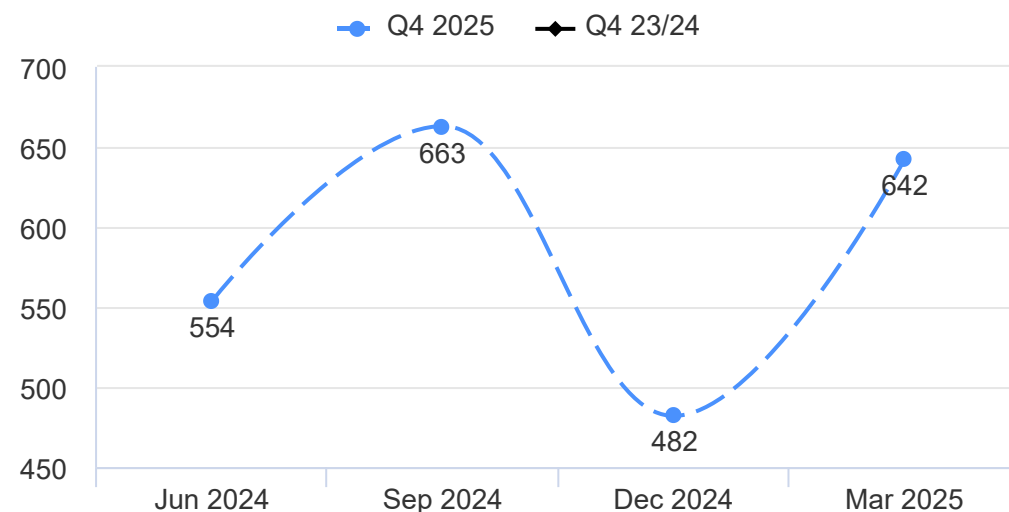
YTD Commentary



BP4.2.02 Residents who have taken part in programmes contributing to improving health inequalities

Highly successful year with a large number of residents benefitting from health intervention programmes You Move (3,659 residents on programme) and Move Together (3,252 residents on programme). You Move offers families in receipt of free school meals reduced and free opportunities has seen clear increases in Physical Activity with a 48% increase in Children's activity levels from being part of You Move. You Moves impact features in Oxfordshire's Director of Public Health report as having a positive impact on Mental Wellbeing. Move Together which offers a bespoke physical activity pathway for residents with long term conditions has seen excellent results with 84% of residents reporting an improvement in pain management, 23% fewer falls and 4.5 GP appointments saved per participant per year.

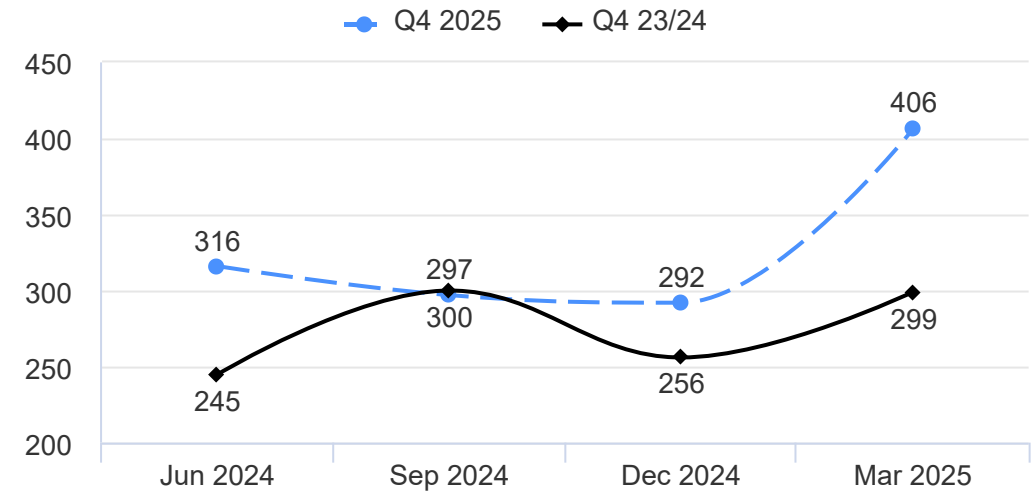
YTD Commentary



BP4.2.05 Number of Illegal Fly Tips

The total number of reports received in 2024/25 was an increase of 211 on the number received in 2023/24

YTD Commentary

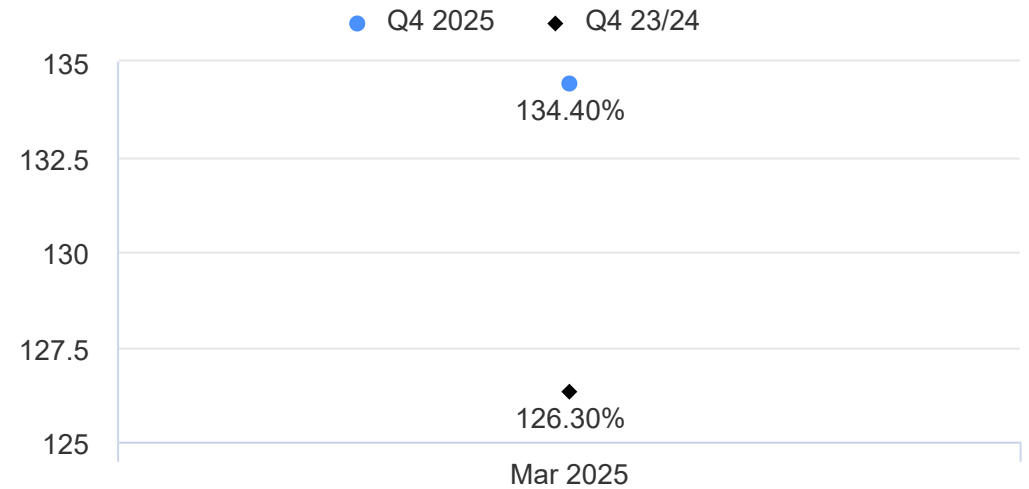


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BP5.1.01 Non-ringfenced reserves as percentage of net revenue expenditure

This an increase of 8.1% from 126.3% for 2023/24. This is primarily due to a 10% increase in reserves compared to 23/24.

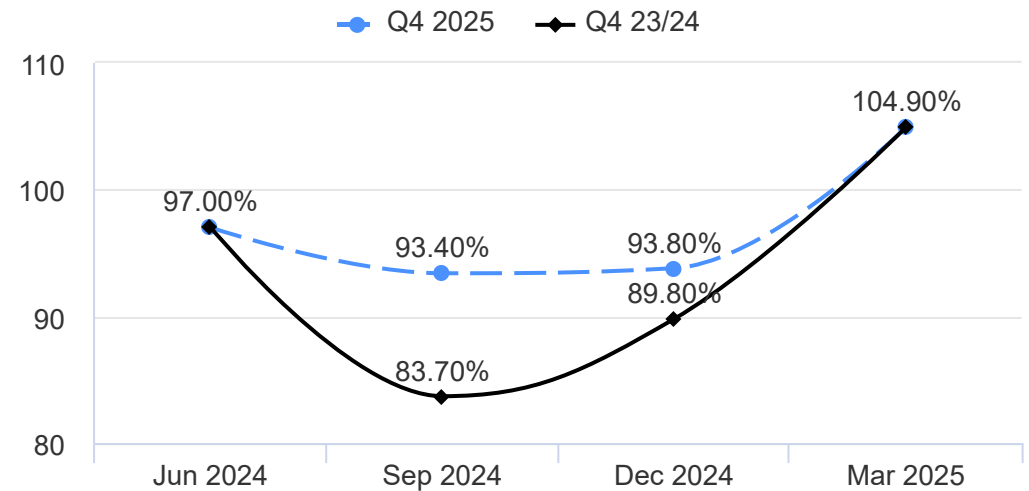
YTD Commentary



BP5.1.02 Non-ringfenced reserves as percentage of service spend

This is an increase of 11.1% from 93.8% in Q3, but when comparing to Q4 of 2023/24 there is no change. The increase from Q3 to Q4 is due to increased contributions to reserves than that forecast at Q3.

YTD Commentary



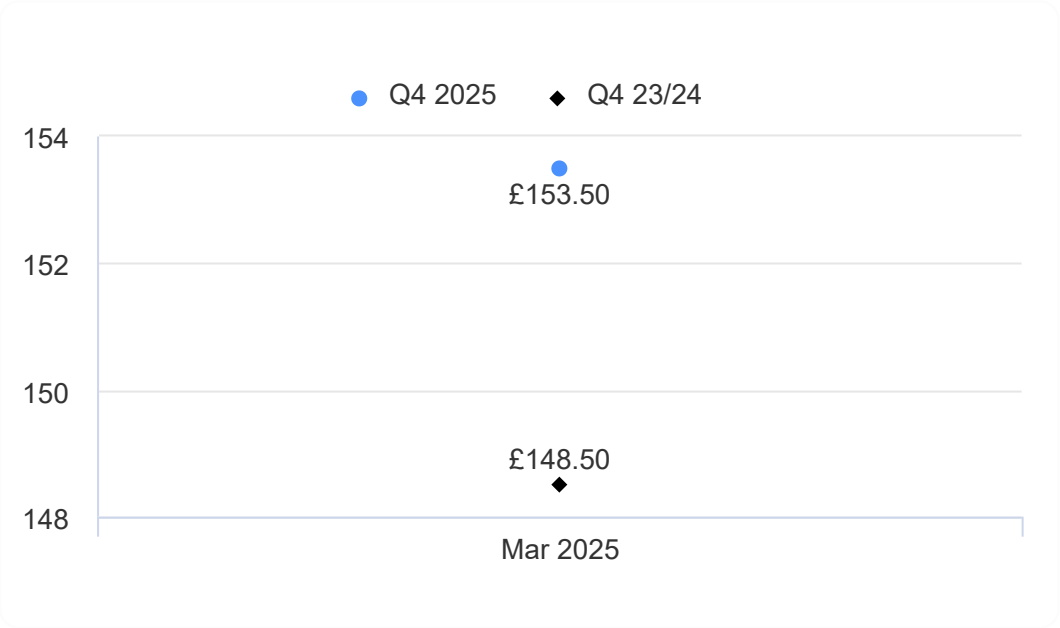
BP5.1.03 Total core spending power per dwelling

The figure is being calculated by Core Spending Power £19.2m / Actual dwelling numbers from Revenues 72,296

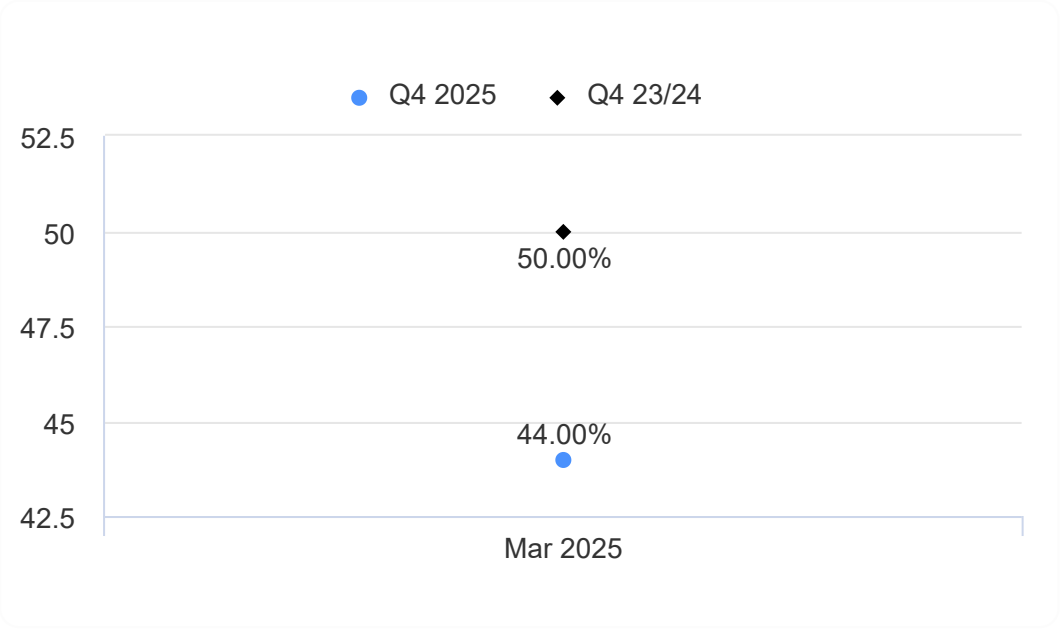
YTD Commentary



	BP5.1.04 Level of band D council tax rates
	CDC Band D Council Tax as agreed at Council February 2024
YTD Commentary	



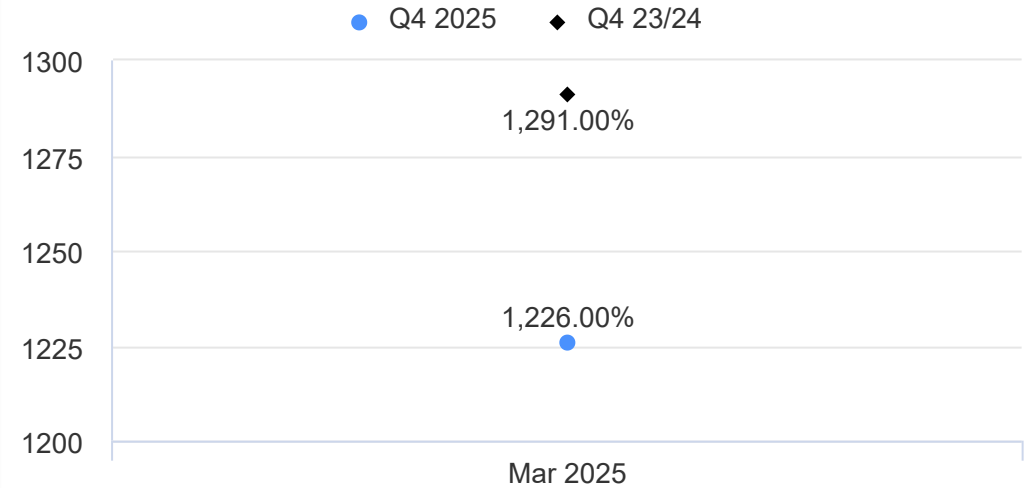
	BP5.1.05 Debt servicing as percentage of core spending power
	This is a decrease of 6% from 50% in 2023/24. This is mainly due to the cut in interest rates during 2024/25.
YTD Commentary	



BP5.1.06 Total debt as percentage of core spending power

This is a decrease of 65% from 1291% in 2023/24. Total debt per the Capital Financing Requirement (CFR) is estimated to increase by approximately £1m, this is lower than anticipated due to the application of additional financial resources to the capital adjustment account following a balance sheet review. The Local Government Finance Settlement 2024/25 provided extra funding which increased Core Spending Power (CSP) by £1m (5%). As a proportion of the CFR, the CSP increased by more, resulting in an overall decrease in the ratio.

YTD Commentary



BP5.1.07 Number of upheld complaints

Compared to the previous year, accumulating 72 upheld complaints, 2024 accumulated 49, a decrease of nearly 32%. Actions contributing to this improvement were, the implementation of a New Policy and simpler administration methods.

YTD Commentary

